

Governor's Faith-based and Community Service Partnership for Disaster Recovery

Minutes

Date: July 20, 2012	Time: 10:00 to 3:00	Location: EOC
Called to order by: Karen Benson	Called to order time: 10:00	Recorder of Minutes: Diane Horn

Participants Present

Karen Benson	COH/MUMDRT	Dante Gliniecki	SEMA
Chuck Healy	COJCLDS	Gary Thurman	UW 2-1-1
Sharlet Kern-Howren	DHSS	Mary Kempker	DOI
Nicole Castrianni	SEMA	Steve Irwin	COH
Marissa Thomas	SEMA	Cathy Vasivil	UW 2-1-1
Abby Evers	DED	Maura Taylor	Catholic Charities
Mike Curry	Jackson County EMA	Janel Luck	Catholic Charities
Dee Smith	TSA	Cory Fast	FEMA
Conne Burnham	MUFRIT	Corrine Beakley	DSS
Bill Rose-Heim	FABODIC	Megan Hammann	CERT-DHSS
John Pyron	LFCS	Felicia Von Holton	FEMA
Aren Koenig	SEMA	Christopher Volkman	FEMA
Anthony DiStefano	TSA	Robin Pokojski	UW 2-1-1
Rebecca Estes	SEMA	Jeannie Ruth	DHSS
Mike Pickerel	SEMA	Deb Hendricks	DSS-CD
Jeff Baker	MUMDRT	Charity Hunter	DHSS-DSDS
Benton Goon	DMH		

Administrative

- Introductions: Roll call taken by Chair Karen Benson.
- Review of Agenda: Agenda was approved by acclamation.
- Approval of Minutes: Minutes from the April 20, 2012 meeting were reviewed, changes were noted. The minutes were approved as amended by a motion made by Chair Karen Benson and seconded by Jeannie Ruth. Motion carried.

Executive Reports

- Private Organization Chair: Chair Karen Benson discussed the process for submitting committee/agency reports, and improving the turn-around time of the minutes.
- State Emergency Management Agency (SEMA) Operations Report: Dante Gliniecki reported that SEMA was activated by the Governor due to the drought/heat. No activity as of yet for Emergency Human Services (EHS). There has been coordination between Red Cross and 2-1-1 regarding cooling sites. USDA is the lead for crop loss. Mental Health should be involved for distressed farm owners.

Committee Reports

- Access and Functional Needs: Deb Hendricks reported that the committee established a mission. In August, a small working committee and advisory group will review the plan that deals with the specific aspects of Access and Function Needs. Completion of standard of operations. See report on page 12.
- Citizen Corps: Rebecca Estes is the program manager for Citizen Corps. Joni Botkins is the new grant coordinator for Citizen Corps. Citizen Corps is no longer a line item in Office of Homeland Security (OHS)

grants and now has to be acquired through the RHSOC committees. There are still some Citizen Corps councils within the pending status.

Conne Burnham stated that Christian County Citizen Corps submitted a request for funding and Region D RHSOC denied their request, in which they then had to submit a grievance process. Does Homeland Security negate the process? Everyone should consider and debate the fact that the RHSOC committees have control of the monies for Citizen Corps and who has seats on the committee. See report on page 15.

- Disaster Case Management: See John Pyron's report on page 19. Direct service dollars from donations should not be overlooked to fund case managers.
- Emotional and Spiritual Care Committee (ESCC): Dante Gliniecki reported that the Emotional and Spiritual Care Committee disaster plan is in the final stage. The plan calls for a deployable group under the National Guard (NG) to help with the community. Coordinate resources of the community and supply spiritual care. The ESC committee has request SOG review to be executed at the October partnership. See report on page 10.
- ESF #14 Community Long-term Recovery: Rebecca Estes stated that the committee is waiting on her to finish writing the plan. Bill Rose-Heim stated that it seems the Long-term Recovery Committee (LTRC) and the Community Organizations Active in a Disaster (COAD) are overlapping. Rebecca explained that as a part of the organization chart, a LTRC is to be a committee of a COAD. See report on page 7.
- Executive Committee: Karen Benson reported that the Executive Committee has created guidelines for the various committees of the partnership and plan to meet with the committee chairs to distribute the guidelines for "tools" of committee operations. See report on page 5.
- FABODI: See Mike Pickerel's report on page 6. Bill Rose-Heim commented how the efforts of SEMA supporting the Faith Based meeting were excellent.
- Legal Help in Disasters: See report on pages 8 & 9.
- Legislative Committee: See report on pages 13 & 14.
- Outreach and Wellness Committee: Nothing reported. Chair Karen Benson will reach out and check the status of this committee.

External Committee Reports

- MoVOAD: Chuck Healy reported that the third Thursday conference call is still on schedule. Susamma is now chair of the training committee. Beginning process of funding a biannual conference that will possibly be statewide. Discussed how web site can be utilized for a table top exercise.
 - Bylaws were approved at the July 19, 2012 meeting.
 - Seeking leadership development.
 - Submittal for 501 © 3 status.
 - Governor signed a Proclamation that the VOAD of Missouri is National VOAD's Outstanding VOAD of the Year.

MoVOAD Subcommittees

COAD Committee: Conne Burnham stated that she informed SEMA on the status of the COAD doctrine. She states it is important that she have current contact information.

Remaining subcommittees: See pages 20-28.

Old Business

After Action Reviews: Megan Hammann stated that DHSS is working on the Joplin After Action Improvement Plan. Dante Gliniecki stated that the EHS after action review was postponed. Megan is to confirm with Melissa Friel that the DHSS and EHS after action review will be combined instead of completing separate improvement plans.

Conne Burnham stated that the information that is gleaned from the after action reports are not being shared with the players of emergency management and we need that information to build our capabilities. Mike Curry stated that all of the participants of the exercise receive a copy of the after action.

Logo: Dante Gliniecki will check with Michael Coldwell to work on the logo. Will discuss this at the October meeting.

Capture of Information During/After Disasters: Nothing reported.

New Business

Missouri Disaster Operations

- Northwest Missouri: Karen stated that this area still needs case managers. Also looking for a casework supervisor. Jeff Baker stated that several teams deployed from Illinois. Janel Luck stated that Catholic Charities is closing out their case management grant. Bill Rose-Heim stated that there are conflicts with culture because this area is very independent and will slowly adapt.

- St. Louis: Jim Eckrich has stepped down as chair of the LTRC. Robin Pokojski stated that 2-1-1 is active in St. Louis due to the extreme heat and St. Louis has already had 20 heat-related deaths. Discussed making checks on citizens' fans and/or air conditioners in order to repair them before extreme heat hits in the future. John Pyron said to contact Regina Greer at 314-242-1880 regarding finding skilled construction teams to rebuild to avoid high priced contractors. Jeff Baker asked if there is money to hire a person to oversee the teams. John stated that there is not funding available for that endeavor.

Anthony DiStefano stated that The Salvation Army is still helping people from the New Year's Eve and Good Friday tornados. They are operating other cooling centers and just began going door to door to do wellness checks and distribute water.

- South Central Missouri: Maura Taylor stated that Catholic Charities of Southern Missouri is involved with 12 to 15 rebuilding projects such as roofs and removing mold-infested paneling. Have three positions available: a one-year case management supervisor position; a construction estimator position based out of Cape Girardeau, and a volunteer coordinator for Joplin.
Anthony DiStefano stated that The Salvation Army (TSA) has responded to two fires in this area.

- Northwest: Dee Smith stated that Kansas City is active with cooling sites. Gary Thurman stated that there are about 172 cooling shelters across the state. In Jackson County, there have been 8 heat-related deaths. A telephone bank has been set up to contact members of the in-home patients' call list. There has been a heat task force in place since the 80s.

Open Discussion

Dante Gliniecki stated that the Donations and Volunteers Coordination Team (DVCT) has completed a plan. AmeriCorps is designated to broker the needs/offers for work teams. Sharlet asked if there is an assigned AmeriCorps member to handle the intake. 2-1-1 is for everyone that is new to the system and AmeriCorps does the job matching. Maura Taylor asked if AmeriCorps will call the volunteer coordinators in the various areas.

Charity Hunter stated that Lincoln University has a grant available to study disaster affects on seniors. If anyone would like to be involved with the study, please let me know.

The next Donations and Volunteers Coordination Team (DVCT) meeting is on July 30 at 10:00 a.m. and the next coordination conference call is the third Thursday in August for the COAD and LTRCs.

Faith-based organizations can create volunteer opportunities other than construction that will still benefit the community.

The Crisis Counseling grant is scheduled to end in September. There have been 22 documented suicides in the Joplin area. There are concerns that these may be related to the disaster.

The Executive Committees need to meet to discuss multiple issues.

Drought/heat: Pivot on UW 2-1-1 and on USDA for drought relief assistance.

Agency Reports

- Federal Agencies: Nothing to report.
- State Agencies:
- **Department of Insurance:** Mary Kempker reported that an agent was sent to Joplin to work with insurance issues. There are about 500 out of 700 homes that were insured. The two largest insurance agencies that cover Joplin were State Farm and American Family. County mutual plans are owned by the insurers and do not pay out like other agencies.
- **Department of Mental Health:** See report on page 17.
- **Department of Health & Senior Services- Division of Senior and Disability Services:** See report on page 16.
- Voluntary Agencies: Maura Taylor restated that there is a volunteer coordinator position open, which is a 2-year position. There are full benefits available.
- **Convoy of Hope:** See report on page 18.
- Other Agencies: Chuck Healy stated that the Church of Jesus Christ Latter-day Saints (CJCLDS) has signed a nationwide MOU with Red Cross.

Public Comment

Conne Burnham stated that Eric Evans will return on August 16th.

Bill Rose-Heim stated that a steering committee was formed during the Faith-based meeting to form COADs in Region H.

Karen Benson stated that the Rural Compassion no longer exists as they have merged with Convoy of Hope.

Announcements

Future Partnership meetings:

2012: October 19

2013: January 18, April 19, July 19

Adjournment

Meeting adjourned at 2:44.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Executive Committee	July 20, 2012	Karen Benson

EXECUTIVE COMMITTEE

The Executive Committee met in face-to-face meetings on June 15 and June 29, and by conference call on July 5, 2012.

The purpose of all three meetings was to:

1. establish guidelines for committee functions, which address such things as size, voting vs. non-voting members, quorums, the conduct of business etc.;
2. to clarify the mission and recommended outcomes of each committee;
3. to name leadership where vacancies exist

The Executive Committee's next step is to meet with the leadership of each Committee to share this work, solicit feedback and finalize the work. At such time, the culmination of this effort will be presented as a Committee motion, for action by the full membership.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—~~Committee~~—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
FABODIC	7/17/2012	Mike Pickerel

Gov. Jay Nixon addressed Missouri religious leaders of all faiths at forums in Jefferson City, Cape Girardeau, St. Louis, Springfield, Kansas City and St. Joseph. The Governor discussed progress in Missouri's Faith-Based Organization Disaster Initiative and the importance of advancing this program to Phase III. Also addressing the attendees were several members of the Joplin clergy, members of AmeriCorps-St. Louis, Red Cross and other clergy from around the state, along with the local EMD. The Joplin pastors, most of whom either were survivors of the tornado themselves or their church was heavily damaged, spoke on their personal stories and the tornado's effect on their life and the lives of their congregation. They emphasized the need for personal preparedness and why the churches can and should respond to the mass care needs of their community.

Phase III of this initiative is designed to get closer to the individual counties more so than in the earlier phases. In most cases, instead of a single meeting with an entire region (equivalent of a Highway Patrol troop), meetings will be held for representatives from just one or two counties. We have been able to increase interest in these smaller meetings and rapidly spread word about the program due in part to the regional kick-off meetings with the Governor.

Phase III began as a pilot program in Region F where it was recently completed, Audrain County was the final county to host this event. The FABODI meeting at the Audrain County Courthouse led to the formation of a COAD in Audrain County. The participants there felt having a COAD in their county would improve coordination among the faith organizations when planning mass care responsibilities. Planning meeting have now been set up for Region I and are currently being discussed for Region E.

Governor’s Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
ESF 14/ Missouri Community Recovery Coalition	July 5, 2012	Elizabeth Roberts

We continue to meet regularly, although less often than before. We are currently meeting bi-monthly. Partners from the Department of Health and Senior Services have joined the committee and have brought new perspectives to the table. Rebecca Estes has started a draft of the Long Term Recovery Plan for Missouri and we will continue to refine the plan in sub-committees. Coalition leadership is working with the Partnership Executive Committee on goals for the coalition and improving communication.

The MCRC continues to refine its mission and vision.

Vision:

MCRC strives to be the key coordination structure for connecting affected communities to federal, state, private sector, non-profit and other resources for optimized disaster recovery.

Mission:

It is the responsibility of the MCRC to help deliver and develop tools, processes, and structure that help communities determine their new normal through a community-driven, community-engaged process.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—**Committee**—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Legal Help in Disaster Committee (LEHDCOM)	July 20, 2012	Dante Gliniecki

The Legal Help in Disaster Committee (LEHDCOM) has been meeting monthly by conference call at 4:00 PM on the second Tuesday of each month. The focus of these conference calls has been to organize and plan so that LEHDCOM may carry out its mission. Strategic planning has been the main focus.

July 10, LEHDCOM Conference Call

Attendees:

- Lou DeFeo
- Marta Fontaine
- Charity Hunter
- Jeanie Brandstetter
- Eric Wilson
- Sheldon Lackey
- Joe Morrey
- Dante Gliniecki

The results of the ongoing strategic planning discussion is set forth below.

Legal Help in Disaster Committee (LEHDCOM)
Strategic Planning

Mission Statement:

The mission of the Legal Help in Disaster Committee (LEHDCOM) is to coordinate the services and efforts of:

- a) organizations of attorneys, and
- b) organizations knowledgeable of legal needs of survivors

in order to:

- a) effectively, timely, ethically and efficiently deliver legal help to disaster survivors, and
- b) provide coordination, training, resources and support to volunteer attorneys who help disaster survivors.

Outcomes:

Organizations that provide legal help to disaster survivors will be able to work together to collaborate, communicate, coordinate and cooperate together through shared systems and plans while using new or

improved resources to assist the provider organizations and their clients.

Goals:

1. Create a Disaster Operations Plan for Legal Services
2. Develop a survivors guide to legal help
3. Develop a guide for legal help providers
4. Strengthen the network of legal help providers and supporting organizations

Objectives:

Goal 1

- 1A. Identify a model or example Standard Operations Guide (SOG)/Plan
- 1B. Identify task group members to complete work on Disaster Operations Plan for Legal Services
- 1C. Create a draft outline of Disaster SOG Plan for Legal Services

Goal 2

- 2A. Identify task group members to complete work on a Disaster Survivors Guide to Legal Services

Goal 3

- 3A. Identify task group members to complete work on a Guide for Legal Help Providers

Goal 4

- 4A. Partnership Executive Committee appoints LEHDCOM Chair
- 4B. Chair appoints sub-committee and task force leaders
- 4C. Ongoing administrative support for LEHDCOM is identified

Roster:

See LEHDCOM Roster

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—**Committee**—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Spiritual and Emotional Care Committee (SECC)	July 20, 2012	Jenny Wiley

A draft of the Emotional and Spiritual Care Standard Operational Guide (SOG) is ready to present to the committee's membership and to the Partnership for review and final changes. This should be placed on the Partnership's agenda for discussion at the next meeting, October 19, 2012.

The Emotional and Spiritual Care function was active in the Joplin tornado operation. Valuable lessons learned have been applied to the planning process. The draft SOG has established a concept of operations that allows for a deployable Emotional and Spiritual Care Coordination Team. Specific services, roles and responsibilities, direction and control are all developing in a steady manner.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Committee Name	Date	Submitted by
Case Management Committee	7/12/12	Karen Benson

The Committee has not met this quarter. However, there has been much discussion about the committee, its make-up and its mission on the part of the Executive Committee, the CM Instructor Trainees, and the Management Agency for the DCMP. The current plan is to allow the Executive Committee to carry out their plans with the committee chairs and then to call a meeting of the CM Committee membership to review suggestions and make adjustments.

Governor’s Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Access and Functional Needs Committee	July 18, 2012	Deb Hendricks

AFNC report for July 20 Partnership meeting:

The Access and Functional Needs Committee met June 5 but did not meet July 3 because of the July 4 holiday. The next meeting of the group will be held on Aug. 7 in Jefferson City.

At the June 5 meeting, we finalized the vision and mission statements for the Committee. They are:

Vision: Everyone in Missouri will be afforded the greatest degree of independence and self determination possible in all phases of emergency management.

Mission: The committee engages the whole community to plan for access and functional needs support services in all phases of emergency management.

One of the challenges facing the Committee is appropriate representation of those with access and functional needs at the committee meetings. The Committee fully embraces the disability community’s standard of “nothing about us without us,” but understands that professionals in all areas are pressed for time and stretched thin with multiple commitments. As such, the group is looking at different structures that could be put in place to move forward and still have input from those whose input is critical to the process.

The Planning and Integration Committee is working on a draft structure and concept of operations. This will be a topic of discussion at the Aug. 7 meeting.

Committees are moving forward, as well:

- The Training Committee continues to work on the FAST curriculum from California. They are awaiting the final Concept of Operations to integrate it into the training.
- The FAST Committee continues to discuss the structure of the teams and how they will be formed. They are also active in working with MoDRS on the process for deployment.
- The Children and Youth in Disasters Committee has pushed back the date for a summit of Missouri partners. We hope to gather all child-serving organizations together at the end of September to review the National Commission on Children and Disasters’ recommendations and to learn more about current planning efforts in Missouri, identifying gaps and possible duplications.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—**Committee**—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Joint Partnership MOVOAD Legislative Committee	July 20, 2012	Dante Gliniecki

Overview

The Joint Partnership MOVOAD Legislative Committee (LegCom) has been convening by web conference regularly for the past 5 months. One of the most recent accomplishments was the successful execution of Advocacy Day at the Capitol (reported at the last Partnership meeting)

Highlights

The Committee is preparing for the next legislative session and has begun strategic planning. Some of the issues and subjects that the Committee will be considering and addressing are as follows:

- Volunteer Health Services Legislation
- July 12-13 Community Service Commission in Joplin - these were good meetings
- Strategy for Coordinated Assistance Network (CAN) – Red Cross is increasing support (Lessons learned from DCMP data)
- Items for Legislative Calendar for the year
- Revising legislative Agenda – add some federal items on Agenda?
- Review One page talking points and revise for this year
 - National Mass Care Strategy legislative Agenda
<https://nmcs.communityos.org/cms/node/42>
 - Stafford Act <http://www.disastersrus.org/fema/stafact.htm>
- Sept is preparedness Month – what is the LegCom role?
 - Safe Sabbath - Sep 8 and 9 - How to get the word out
 - Governor kick-off with PSA – who should take the lead?
- Advocacy Day – 2013 -

LegCom Draft Strategic Plan

Mission:

Advocate for strategies to increase the ability of MOVOAD and the Partnership member organizations to prevent and alleviate suffering in the face of disaster.

- 1) Building relationships with state and local elected officials
- 2) Developing an advocacy plan and reviewing and drafting legislation to support this plan.
- 3) Effectively sharing information, holding an advocacy day and having personal visits with elected officials
- 4) Bring Partnership/MOVOAD members together to speak with one voice to elected officials

Advocacy Goals 2012 - 2013

- 1) Increase the ability of the State of Missouri to help communities prepare for response and recovery.
- 2) Expand the State of Missouri's capacity to respond to disasters in a coordinated manner
- 3) Increase legislative support to provide citizen training to develop prepared, resilient communities
- 4) Increase overall legislative awareness of and support for organizations active in disaster
- 5) Work to increase legislative support to recruit and collaborate with Faith Communities

Action Steps

- 1) Support AmeriCorps St. Louis
- 2) Support local Emergency Management Directors by proposing legislation to:
 - a) Provide funding for positions especially in rural, underserved communities including funding to travel to meetings and trainings
 - b) Propose legislation to:
 - i) Strengthen local COADs and community collaboration
 - ii) Strengthen human services (e.g. FNSS, DMACC for recovery)
- 3) Support for Regionalization and statewide priorities – specifically using Dept. of Homeland Security dollars or general revenue for emergency human services preparedness, response and recovery activities.
 - a) Regional Mass Care Coordinator positions
 - b) Regional Multi-Agency Coordination Center support
 - c) Disability Integration Coordinator for state and regions
- 4) Provide updates to Legislatures and Governor's Office on activities of the Partnership/MOVOAD
- 5) Partner effectively with the State of Missouri and its agencies.
 - a) Attend Hearings
 - b) More effectively engage legislative leadership
- 6) Support legislation that benefits communities, emergency responders, and volunteer groups
 - a) Good Samaritan laws
 - b) Volunteer liability protection
- 7) Support Disaster Leave for State Employees

Next LegCom Meeting

Aug 14th from 3pm to 4pm

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Citizen Corps Program	July 18, 2012	Rebecca Estes

- New lead is Joni Botkins for Grant Management of Citizen Corps Grants, she is also the Regionalization Specialist, As CCPs and their programs are funded out of RHSOCs in the future, this should create continuity.
- The Volunteer Symposium at the end of June was a success! This was the first year that DPS (OHS and SEMA) and Health combined their CCP (MRC/CERT/Citizen Corps Councils) agenda to speak to all volunteers in Emergency Management. A big thank you to Sharlet Howren and Jay Bosch for their hard work and finding the funding to put it on.
- There are still CERTs and Citizen Corps Councils that are sitting in "pending status" on the National Registration Site, but I should make contact with all the appropriate jurisdictions by the end of the month to clear up any back log.
- Looking forward to having committee standards from Partnership Exec to be proactive in future CCP type projects, and support local Citizen Corps Council's and their affiliates.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Division of Senior and Disability Services	6.29.12 for 7.20.12 Meeting	Charity J. Hunter

- DSDS Disaster Response Coordinator (Charity J. Hunter) continues to provide training and/or exercises for regional Home and Community Based Services field staff across the state this Spring and Summer and trainings/exercises for the Area Agencies on Aging and their senior center administrators upon request.
- **2012 Show Me Summit on Aging & Health is August 22nd-24th in Jefferson City!**
 - Register or get info at <http://www.ma4web.org/featured/mark-your-calendar-for-the-2012-missouri-show-me-summit-on-aging-and-health>
- To search for services and programs for seniors (age 60+)
 - www.moaging.com
- U.S. Administration on Aging website for aging services
 - http://www.aoa.gov/AoARoot/Preparedness/Resources_Network/index.aspx
- Missouri Seniors Legal Helpline
 - <http://www.moaging.com/LegalHelp/WebPages/Home.aspx#>
- CDC has released the “Older Adult Preparedness Portal” web site recently that has many great resources and information for older adults in emergency preparedness
 - <http://www.cdc.gov/Features/EmergencyOlderAdults/>
- The HHS Behavioral Health for Seniors in Joplin Task Force has discontinued the monthly conference calls and handed it over to the locals to continue the collaboration and work. All federal and state partners are available to be called on if needed. Some great connections and collaboration was made here.
- Working with DHSS' CERT to map priority one clients (those most vulnerable clients who received home and community based services through Medicaid). This mapping will allow a quicker identification and response to clients that are in an affected disaster area.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Department of Mental Health	7-20-2012	Jenny Wiley

DMH Report:

The FEMA Crisis Counseling Program was granted an extension from June 25 through September 25, 2012 for Jasper and Newton Counties. The 35 remaining staff of Healing Joplin will focus on the following program initiatives:

The Plan of Services for Healing Joplin will include a four-pronged approach to:

1. Address the unmet and ongoing need of citizens, particularly children, youth and senior citizens
2. Inform and educate citizens through a city-wide trauma informed care campaign
3. Build neighborhood resilience through a Map your Neighborhood program, and
4. Prepare the community and crisis counselors for phase-down

In addition FEMA and SAMHSA have given permission for 27 Healing Joplin staff to assist the Joplin YMCA with 170 kids this summer (majority of them are survivors who do or have lived in the FEMA parks). Post-disaster the Y staff has noticed an increase in bullying behaviors within the 2nd and 3rd grade populations. Several activities will teach them healthy expressions of feelings, coping strategies and supporting their friends.

DMH is working on several memos of understanding concurrently. SEMA, DMH and ARC are meeting regularly to work on an MOU that will formalize a great working relationship and what have been "hand-shake" practices during disasters.

Joan Keenan is attending the FEMA Crisis Counseling Program Train the Trainer Program this week in order to be able to teach the training modules within MO whenever we have a declared disaster and have the CCP in Missouri. Both Joan and Jenny Wiley will attend the CCP Grant writing workshop in Emmitsburg in August.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Convoy of Hope	20 July 2012	Stephen A Irwin

Convoy of Hope has been busy in and around the country responding to events including the fires in Colorado, the flooding in Minnesota and Florida, and the power outages in the mid Atlantic states.

Joplin

In Joplin, work continues on houses that Convoy of Hope is doing gap funding and directing. The first house was recently completed and the family has recently returned.

Five other homes of the first six slated are due to be completed by the end of August 2012 and we will celebrate with them as they move back into their new homes.

Five new properties in Joplin have been assessed and vetted this week by our team and the work will soon begin on those and will continue throughout the fall. We will schedule them to start two at a time and stagger them by a month in order to get good progress before starting the next homes.

We have acquired new software to design the new homes to further develop the efficiency of the rebuilds in Joplin.

Convoy of Hope continues to support local agencies and churches in Joplin to continue their mission of serving those impacted by the Tornados.

Water was delivered to Joplin Family Worship as they continue to serve survivors as well as support the volunteers that are staying at and working on projects in and around the Joplin area.

We also have supported the work at Abundant Life church where the Volunteer Village is stationed to continue its work as well.

Compassion Outreach Tour In 2012, Convoy of Hope has embarked on a two-year, 50-state Compassion Outreach Tour to address the epidemic of poverty in our nation. The tour is mobilizing 50,000 volunteers and 5,000 churches and community service providers across all 50 states to deliver hope and tangible resources to 250,000 honored guests. Convoy of Hope outreaches are made possible because of the partnership and support of dozens of local churches and community organizations providing volunteers, leaders and resources.

On July 28th in St Louis we will conduct an outreach at the location of Sara St and Dr Martin Luther street. For more information or to get involved as a service agency or volunteer or guest of honor visit <http://stlouis.convoyofhope.org/>

Another outreach that is not part of the 50 state tour will be held in Springfield on November 14th and will be targeting the homeless population there. For more information visit www.convoyofhope.org

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Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
LFCS (MoDCMP)	20 July 2012	John Pyron, Director MoDCMP

The Missouri Disaster Case Management Program (MoDCMP)

The LFCS MoDCMP team is fully staffed and the Provider Agencies (American Red Cross Greater Ozarks, Catholic Charities Community Services of St. Louis, Catholic Charities of Southern Missouri, The Salvation Army Midland Division), due to turnover, have only a few open positions left to fill.

Currently, the MoDCMP staff has 853 open cases and has closed 858 cases in the 25 affected counties (1,711 total cases) which more than double the original FEMA target of 812 households served. Including non-MoDCMP funded Case Managers this total balloons to 997 open and 1010 closed cases (2,007 total.)

We are coordinating an on-going “data scrub” within the Coordinated Assistance Network (CAN), in order to ensure that the data that we report is as accurate as possible. We have also made contact with staff of other DCMPs in New York and Vermont and are continuing to foster relationships in order to bring the greatest knowledge of disaster case management to the state of Missouri. The MoDCMP currently supports a cadre of 26.5 DCMs and various other support staff.

We project that we will have enough clean CAN data to warrant a program expansion and/or extension by mid-August 2012. Based on the current budget, we hope to be able to support a programmatic extension at the current staffing levels. The need, however, across the state will very likely necessitate a greater extension.

The MoDCMP will continue to disseminate monthly data reports and comprehensive (programmatic and data) reports to LTRCs in the affected regions and will share data with other state partners as needed/requested.

All progress is well-documented and may be shared in the form of procedural and “how-to” manuals as the grant nears its ends. LFCS will convene a LTR DCM training at its Delmar office (8631 Delmar Blvd, 63124) in St. Louis (including CAN training) April 23-25, 2012. If interested in attending, please contact Tanesha House at 314.222.6782 or taneshah@lfcs.org.

Missouri Voluntary Organizations Active in Disaster

Committee—Subcommittee—Task Group Report Form

Reporting Committee Name	Date	Submitted by
Missouri VOAD Executive Committee	July 12, 2012	Aren Koenig

- Missouri Voluntary Organizations Active in Disaster (Missouri VOAD) Executive Committee met by conference call at 10 AM on July 12, 2012.
Participants included:
Roy Weeden-Chair, Susamma Seeley-Vice Chair, Chuck Healy-Secretary, Nancy Slade-Treasurer, Aren Koenig-SEMA
- Discussion items included:
 1. Vision of Missouri VOAD moving forward
 - a. Increased Use of Technology
 - Increase capabilities of Missouri VOAD website/Complimentary with NVOAD
 - Develop App for smart phones
 - b. Training
 - Develop a sub-committee for training opportunities
 - Susamma Seeley- Chair of Training Sub-committee
 - c. Public Awareness
 - Make Missouri VOAD a “one-stop shop” throughout the state when emergency/disaster response is needed
 - Use Missouri VOAD website to provide information about each organization to the public to enhance response efforts
 - d. Missouri VOAD Leadership for the future
 - Develop a set of Standard Operation Procedures (SOPs) to assist future transitions
- By-Laws
 1. Approval of the by-laws will be on the agenda for the quarterly meeting of the Missouri VOAD on July 19, 2012.
- Physical Mail to Missouri VOAD
 1. The following address should be used for physical mail to Missouri VOAD
State Emergency Management Agency
c/o Missouri VOAD
2302 Militia Drive
PO Box 116
Jefferson City, MO 65102
 2. Mail will then be directed to a member of the Emergency Human Services staff and/or appropriate Executive Committee member(s)
- Display of State-of-the-Year Award received at NVOAD
 1. Define method of displaying the award around the state; suggestions are welcome and encouraged
- Future Conference Calls
 1. The 1st Thursday of the month will now be an Executive Committee call
 2. The 3rd Thursday of the month will be a continuation of the Missouri VOAD/Partnership general call
 3. Next call will be Thursday July 26 at 3:00 PM
In Jefferson City: 526-4747; Outside of Jefferson City toll free: 866-716-0236

Missouri Voluntary Organizations Active in Disaster

Committee—Subcommittee—Task Group Report Form

Reporting Committee Name	Date	Submitted by
ADPAC	July 17, 2012	Dante Gliniecki

The Animals in Disaster Planning Advisory Committee (ADPAC) met by conference call on May 31st. The Committee reviewed and addressed the following topics:

- Studied state disaster response concept of operations regarding partners and support agencies
- Addressed reimbursement issues using DR 1980 examples as cases in point
- Reviewed a developing memorandum of understanding (MOU) between MO Voluntary Veterinary Corps and MO Disaster Response System
- Discussed training courses under development and upcoming courses such as that offered by MU Extension for establishing and erecting equipment for pet shelters.
- Heard explanations from USDA regarding its capabilities to support disaster operations in the state EOC and how USDA might take on mission assignments from states via FEMA.
- Discussed the current state of planning guidance from FEMA regarding pet shelters. CPG 101 is now the standard.
- Addressed several ADPAC roster issues.
- Identified special planning and other projects that will be addressed with leadership from Committee members.

ADPAC member organizations and animal welfare partners should join MO VOAD.

New partners (or partners with dormant membership) should join or re-join ADPAC and MO VOAD.

ADPAC-type sub-committees should be part of mass care committees in local COADs

ADPAC should interface with the State Mass Care Committee.

ADPAC is scheduled to have the next web meeting on August 1st at 10 AM.

Missouri Voluntary Organizations Active in Disaster

Committee—Subcommittee—Task Group Report Form

Reporting Committee Name	Date	Submitted by
COAD/LTRC Committee	July 15,2012	Aren Koenig

- The Community Organizations Active in Disaster (COAD) Manual Update Project is being revised in coordination with University of Missouri Extension (Conne Burnham)
 1. Extension is creating a first draft of the new COAD Manual
 2. The first draft will be sent to all partners for review and revision within the next 2 months.
- This committee is currently operating with one co-chair; a co-chair is needed to continue to support the committee and the development of COADs and LTRCs throughout the state.
- The COAD/LTRC Roster is currently in revision and will be updated in entirety by August 1st, 2012.
- The latest LTRC Manual has been posted on the NVOAD website:
http://www.nvoad.org/index.php?option=com_jdownloads&Itemid=41&view=viewdownload&catid=3&cid=21

Missouri Voluntary Organizations Active in Disaster

Committee—Subcommittee—Task Group Report Form

Reporting Committee Name	Date	Submitted by
State Mass Care Committee	July 15,2012	Aren Koenig

The State Mass Care Committee (StaMaCC) met on March 26th, 2012 and May 17, 2012 at the State Emergency Management Agency (SEMA) Headquarters.

Melissa Friel provided information on the new capabilities outline by the Hospital Preparedness Program (HPP) and Public Health Emergency Preparedness (PHEP) grants; these grants provide opportunities for collaboration between ESF #6 and ESF #8. The capabilities will be discussed further at the next StaMaCC meeting.

SEMA Emergency Human Services staff is making great progress on the Integrated Initiatives Point of Contact Roster (IIPOC Roster) to compile and encourage points of contact for several functions and positions throughout the state at a local and county level.

SEMA Emergency Human Services is working with Amy McMillen to begin Faith-Based Organizations Disaster Initiative (FABODI) efforts in Region I. Events in Region F have concluded with the help of Region F RHSOC Mass Care Coordinator, Lisa Binkley; these events were incredibly successful and resulted in many new partnerships.

The Governors FABODI Regional Workshops were successful in Mass Care developments. The American Red Cross (ARC) has seen an increase in Faith-Based Organizations (FBOs) interest in shelter agreements and MOUs.

StaMaCC has been working closely with Adrian Walker and Sabrina Paul of FEMA to revise Evacuation Assembly Site Guidelines and Evacuation Respite Site Guidelines. Jeremy Kaufman, Tetra Tech Inc., presented on the Chicago Evacuation Concept of Operations, helping StaMaCC to improve plans within Missouri. The goal is to have a final signed copy of the NMSZ Planning documents by January 1, 2013.

Kam Kennedy provided information on the New National Mass Care Strategy. This is a consolidating effort by the Mass Care Council to “Move the Whole Community” from its current state to “ideal” levels of capacity and capability. More information can be found at: <http://nmcs.communityos.org/cms>

Access and Functional Support Services Committee:

Upcoming training includes a Children’s Summit on September 18, location TBD. Planning for Functional Assessment Support Team (FAST) concepts of operations and the FAST training program is still in development, but significant progress continues.

The next StaMaCC meeting will be Thursday, July 26, 2012 from 10 AM to 2 PM at SEMA.

Region VII RISC will be held in KC on August 16th—More details will be released closer to the date.

Missouri Voluntary Organizations Active in Disaster

Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
DVCT	7/17/2012	Mike Pickerel

The DVCT meeting scheduled for July 18 had to be postponed until July 30 below is the agenda for the upcoming meeting.

Donations and Volunteer Coordination Team (DVCT) Draft Agenda

- Review the National Donations Management Network - Missouri (NDMN) Portal for accuracy of volunteer agencies receiving cash donations. – 10 minutes
- Review Recovery Volunteer Coordination Plan – 20 minutes
- Arrange for NDMN training -5 minutes
- Review NDMN administrator list -10 minutes
- Review NDMN recipient agency list -10 minutes
- Review Annex U – 20 minutes
- Review upcoming and recently held training courses and exercises – 25 minutes
 - Springfield Volunteer Reception Center Exercise
 - Kansas City Volunteer Reception Center Exercise
 - Volunteer Symposium
 - Community Mass Care Management
 - Functional Needs Support Services in General Population Shelters
 - NDMN Webinar, 7/10, <http://ndmn.us/training/resources/schedule>
 - An introduction to the National Donations Management Network (NDMN) focusing on the history, goals, and basic capabilities of the NDMN
 - Management of Spontaneous Volunteers in Disasters, 8/13, Kansas City MARC
 - IS-244 Developing and Managing Volunteers,
<http://training.fema.gov/EMIWeb/IS/is244a.asp>
 - IS-288 Role of Voluntary Agencies in Emergency Management,
<http://training.fema.gov/EMIWeb/IS/is288.asp>
- Identify instructors for L488, VTC train the trainer course – 5 minutes
 - Held on September 12, 2012, from 10:00am to 3:00pm (one hour lunch break)
 - Train the trainer course for instructors of G288, Local Volunteer and Donations Management
 - Deadline for enrollment is August 1, 2012.
 - Suggested training team includes a state representative, a local government entity and a non-profit partner.

Missouri Voluntary Organizations Active in Disaster

Committee—Subcommittee—Task Group Report Form

Reporting Committee Name	Date	Submitted by
MEARCC	July 17, 2012	Dante Gliniecki

The Missouri Emergency Amateur Radio Communications Committee (MEARCC) is developing leadership and a committee structure. A small steering group is formed and consists of representatives from DPS, MO VOAD, ARES, other amateur radio groups and SEMA. This steering group has met and generally agreed to the following points of consensus:

1. MEARCC is needed to help develop coordination systems for amateur radio during disasters
2. Coordination systems will benefit amateur radio and emergency management.
3. Plans should be developed with an emphasis on local partner organizations participation in that development.
4. Identification of amateur radio resources is important.
5. The State has mutual interest along with amateur radio to promote greater collaboration, communication, cooperation and coordination.

The steering group will meet by conference call in August to identify next steps.

A local/regional/state communications exercise was conducted in Region D on June 20, 2012 (part of a larger exercise) Amateur radio participated. An after action review report is expected soon .

Missouri Voluntary Organizations Active in Disaster

Committee—Subcommittee—Task Group Report Form

Reporting Committee Name	Date	Submitted by
Training Committee	July 17, 2012	Dante Gliniecki

The Missouri VOAD Training Committee is steadily developing a structure, leadership and a strategic plan. Susamma Seeley of Catholic Charities is Co-Chairing the Committee. The other Co-Chair is being recruited and when a candidate is identified, the Missouri VOAD Executive Committee will be provided with the information for appointment determination.

A starting point for discussion of the Committee’s strategic planning is as follows:

The outcomes of the Committee are as follows:

1. Improve the overall training climate for Missouri VOAD (MOVOAD)
2. Enhance the quality, quantity and effectiveness of training for MOVOAD
3. Increase the number and diversity of MOVOAD staff and volunteers receiving training

The Committee goals are as follows:

1. Provide for Committee administration
 - a. Recruit for Committee membership
 - b. Appointment of a Co-Chair
2. Create a training development process that includes the following components
 - a. Training analysis
 - i. Training needs of all MOVOAD members
 - ii. Gaps
 - iii. Resources
 - b. Training development process
 - i. Identification of training delivery systems
 - ii. Develop partnerships with delivery systems partners
3. Implement training systems enhancements
 - a. Use of web site and social media for communications
 - b. Develop catalogue of course targeted for promotion
 - c. Develop training capability
 - i. Increase instructor cadres
 - ii. Establish course delivery funding mechanisms
 - iii. Establish administration and management process for course scheduling and monitoring

The Committee will be working with the SEMA Emergency Human Services Section and the SEMA Training Officer in the coming months to launch implementation of this strategic plan.

Missouri Voluntary Organizations Active in Disaster

Committee—Subcommittee—Task Group Report Form

Reporting Committee Name	Date	Submitted by
Missouri VOAD	July 20,2012	Aren Koenig

Missouri Voluntary Organizations Active in Disaster (Missouri VOAD) Quarterly Meeting was held at the State Emergency Management Agency (SEMA) from 1-3:30 PM on July 19th, 2012

Discussion items included:

- Governor Nixon wrote a Proclamation for Missouri VOAD honoring the Outstanding State VOAD of the Year of 2011 received in May 2012.
- Discussion of dues/membership will continue at the quarterly meeting in October; for now dues will be \$25/member.
- By-Laws were voted on and approved by members present. They will be posted on the Missouri VOAD website shortly.
- Missouri VOAD will pursue 501 c.3 status through the Missouri Secretary of State. SEMA EHS staff will begin the process next week.

Current Reports and Operations:

Cooling Sites:

United Way 2-1-1, MO Dept. of Health and Senior Service and American Red Cross are working together to keep each other informed of Cooling Site operations. Everything is working well. St. Louis City Agency on Aging is working diligently on the Access and Functional Needs registry in response to several deaths of vulnerable populations within STL; several have died as a result of air conditioning operation malfunctions.

Charity Hunter will contact Aaron Winslow to discuss a system for tracking heat related death and illnesses.

Missouri Disaster Case Management Program:

- Case Management training coming up in STL on July 23-25th (2 days of CM training; ½ day of CAN). Will use training to bolster Case Management Program approved by FEMA. LTRC representatives are encouraged to attend and all who participate are encouraged to serve as a CM. (Pyron, LFCS)
- CM Program has ~ 700 open; ~ 900 closed cases to date. (Pyron, LFCS)
- CM will likely be asking FEMA For an extension. (Self imposed deadline is May 2013; will be budgeting monies now to be more effective for a longer period of time.)

COAD/LTRC

- SEMA EHS will be sending out emails to POCs for updating the Roster within the next week.

Convoy of Hope

- 1 house is complete in rebuild; 5 other rebuilds will be complete by the end of August.
- Convoy Community Outreach two events: (July 28th in STL/Nov. 14 in Springfield)
stlouis.convoyofhope.org

Adventist Community Services

- Transitioning Multi-Agency Warehouse (MAW) to Crosslines- Nov. 4th ends the state contract with the warehouse.
- Sue Jarvi continues to send out “Hot Topics” from Joplin on a daily basis. To receive this email please contact Sue directly at jrscenter1@gmail.com
- Donations Discussion:
Joplin is in need of water, please send donations to the Multi-Agency Warehouse (MAW)

As a reminder, the correct abbreviation for Missouri Voluntary Organizations Active in Disaster is “Missouri VOAD.”

Physical Mail to Missouri VOAD

1. The following address should be used for physical mail to Missouri VOAD
State Emergency Management Agency
c/o Missouri VOAD
2302 Militia Drive
PO Box 116
Jefferson City, MO 65102

Future Conference Calls

1. The 1st Thursday of the month will now be an Executive Committee call
2. The 3rd Thursday of the month will be a continuation of the Missouri VOAD/Partnership general call
3. Next call will be Thursday July 26 at 3:00 PM
In Jefferson City: 526-4747; Outside of Jefferson City toll free: 866-716-0236

Topics: Develops SOPs for VOAD
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