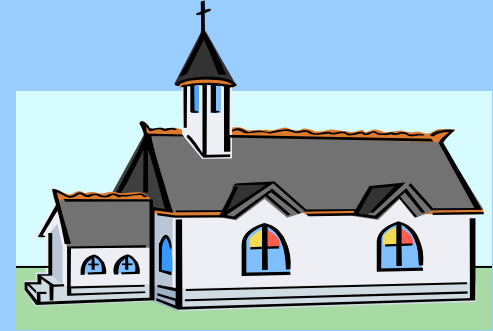


M.A.R.C.

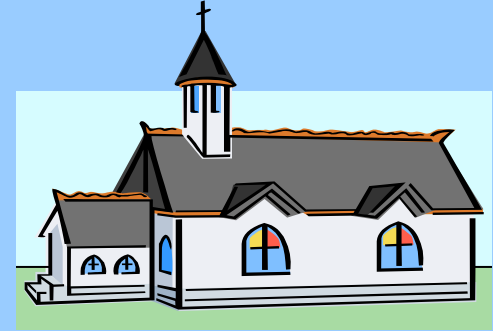
Multi-Agency Resource Center



**A place where community
agencies join together to help
THOSE DEVASTATED BY
DISASTER.**

M.A.R.C.

Multi-Agency Resource Center

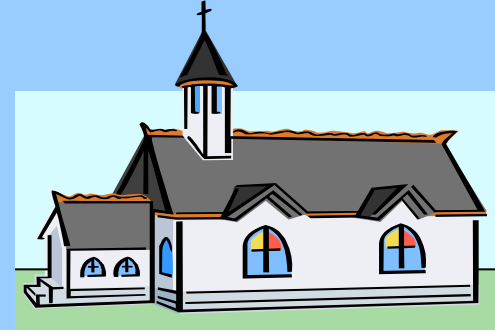


Disaster Happens

- Immediately emergency relief agencies respond protecting life and property.
- Daily all agencies providing help are in contact with each other through the local emergency operations center and in large events through a regional and/or state EOC conference call.
- Needs are identified and human and material resources dispatched.
- Within days a Red Cross Service and Multi-Agency Resource Center is set-up for survivors to receive help. (Red Cross Outreach Teams begin home visits for every home identified as destroyed or major damage and let people know about the center.)

M.A.R.C.

Multi-Agency Resource Center



What is a MARC?

A place.... where survivors of disaster receive help....

A place where all disaster relief agencies – private and public come together under one roof to provide assistance – a ONE STOP SHOP. These are never for-profit agencies.

Agencies in the MARC are vetted and their staff and volunteers adhere to high ethical standards.

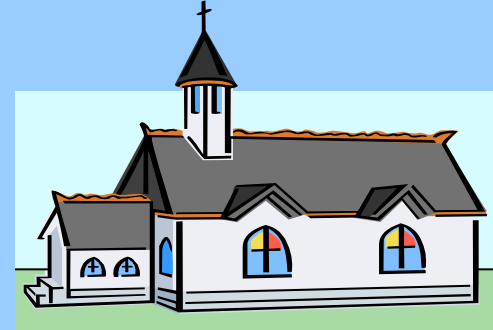
A verification system is established to identify those who have been affected by the disaster.

The MARC is configured in a way that survivors receive help while maintaining confidentiality and dignity.

There is a chain of authority that provides for liability protection and consistent treatment of all those who come for help.

M.A.R.C.

Multi-Agency Resource Center

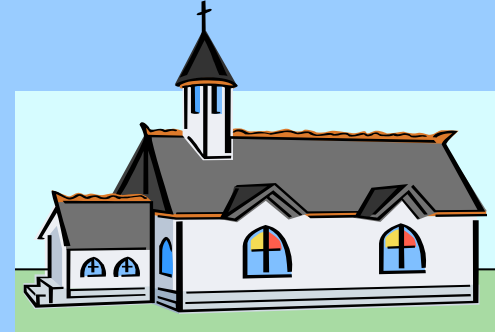


Benefits to those affected by the disaster:

- **Save time, money and gas – no need to go from one organization to the next.**
- **Provided with referrals for additional services such as a Donations Warehouse just for disaster clients; a list of additional resources for ongoing assistance; and the names and services of all organizations in the MARC with phone number and address**
- **A place to meet and visit with others in the community for information. Survivors may find neighbors and family members that were also affected by the disaster.**
- **A place to receive emotional and spiritual care and be with others who have similar experiences.**
- **A great place for these families to come and just get away from the disaster site and sit down and eat a nice warm meal.**
- **Prevents confusion and duplication. Clients receive help to fill out necessary paper work, and receive information that helps understand how the system will work in the days to come.**

M.A.R.C.

Multi-Agency Resource Center

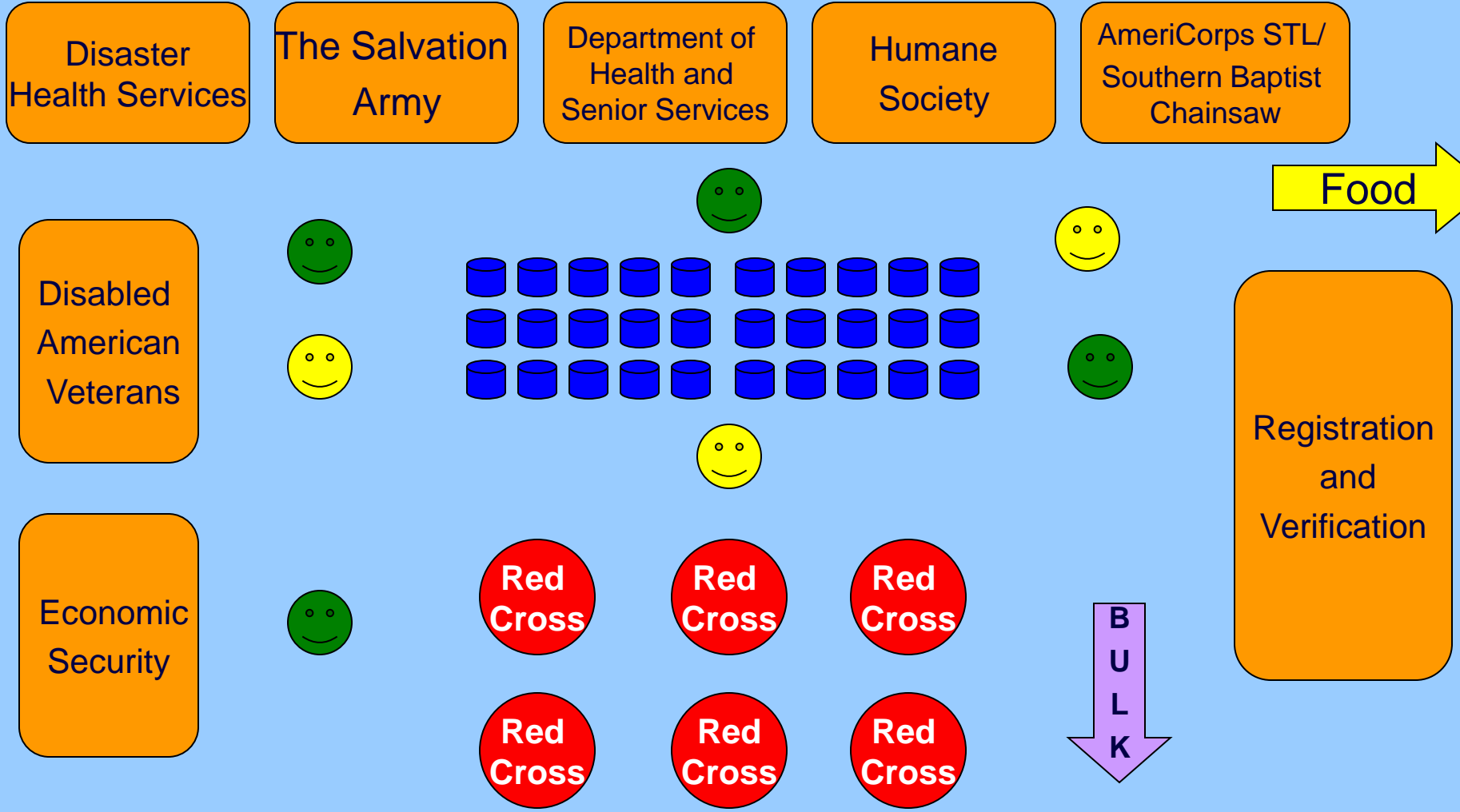
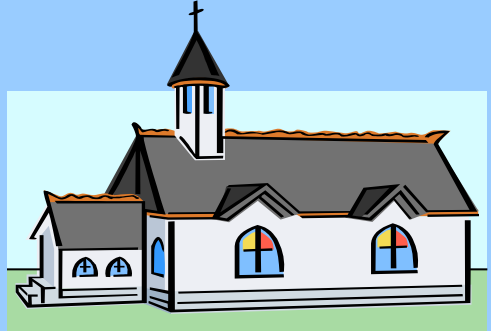


Benefits to the Community:

- Clients receive financial aid and immediately begin spending the money in the affected areas. Local businesses supported; put tax revenue back into the local economy.
- Families quickly able to locate temporary housing near the affected area: keep communities intact, support local businesses and prevent loss of tax revenue in the community.
- Because families receive health and mental health services immediately after the disaster – short and long-term needs identified and addressed; agencies work together on long-term plans involving more than one agency and funding source.
- LTRC begins Disaster Case Management process by identifying and building relationships with families that will need additional help for recovery.
- Collaboration with other organizations promotes learning about services they offer families in time of a disaster.

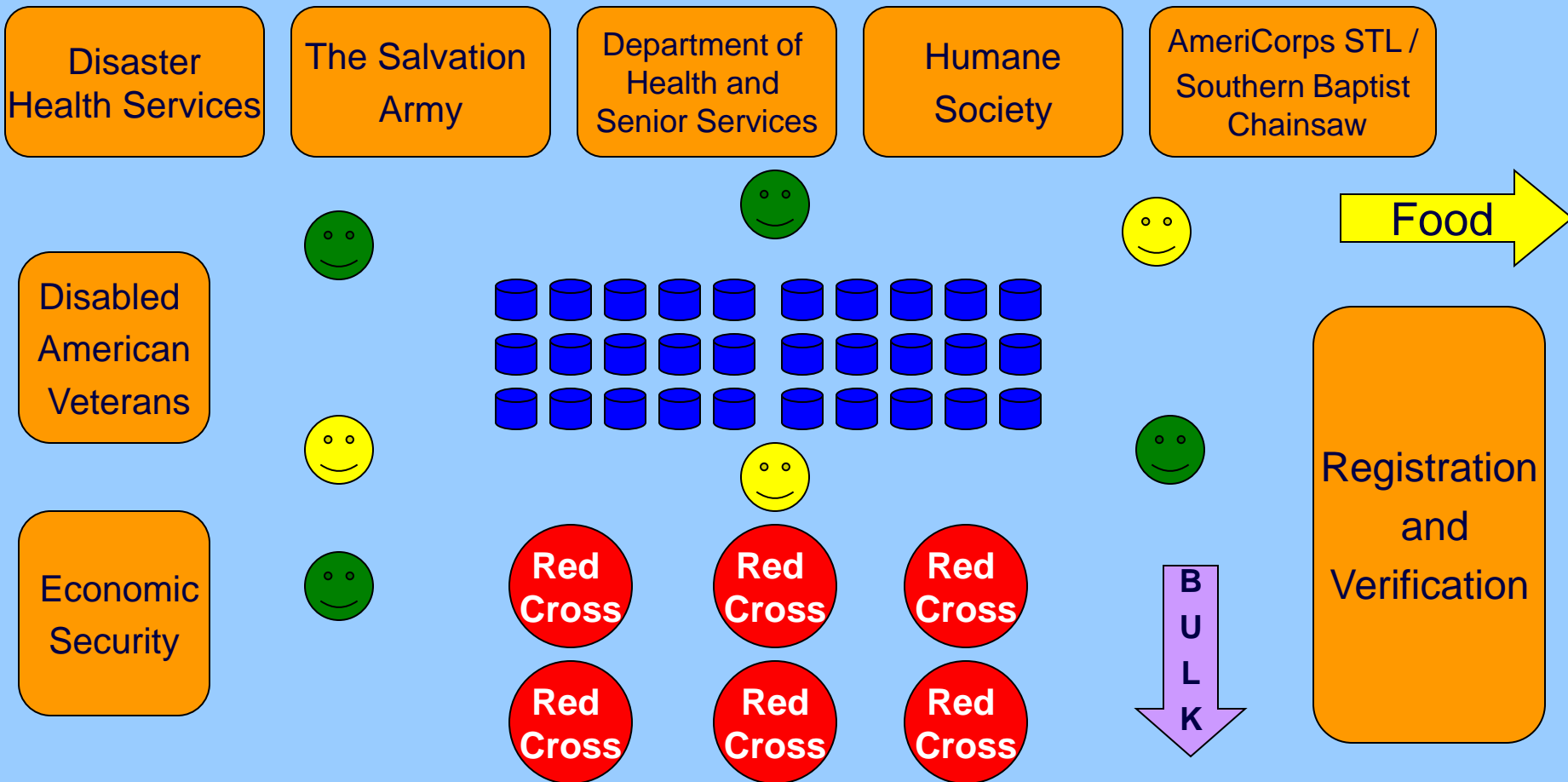
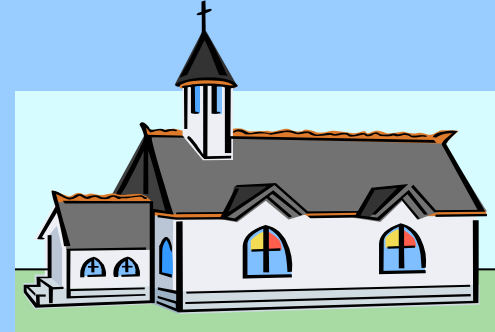
How it Works

- 1. Location chosen – facility agreement
- 2. Partners notified – meeting held
- 3. Dates and times published
- 4. Signage



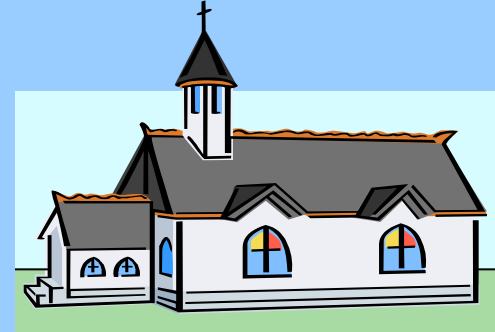
How it Works

1. Clients complete registration and verification
2. Red Cross: initial assessment; financial assistance; releases signed; referrals
3. Clients visit other agencies
4. Registration sheet is completed by agencies and is left at registration desk when leaving
5. As unmet needs are identified – new agencies added



M.A.R.C.

Multi-Agency Resource Center



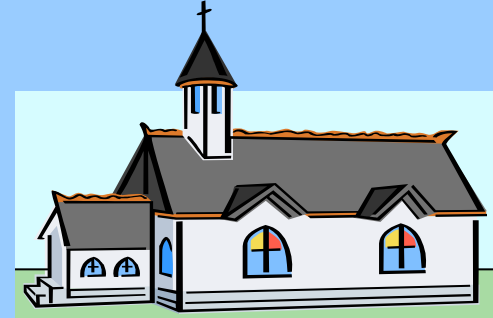
How can my faith-based organization be involved?

Request a facility assessment from your local Red Cross

- Become involved in your local Community Organizations Active in Disaster (COAD)
- This is a wonderful way for faith-based organization members to serve their communities after a disaster
- Volunteers can prepare meals; help with bulk distribution; and become involved in other disaster relief ministries

M.A.R.C.

Multi-Agency Resource Center



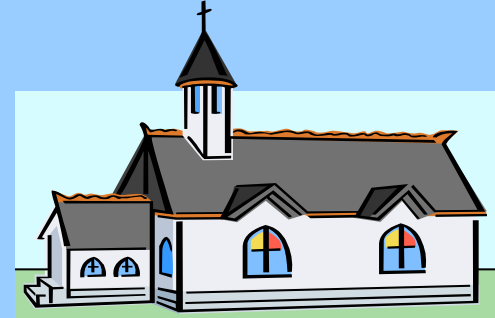
Setting up – Liabilities and Authority

Red Cross sponsored MARC:

- The facility owners will sign an agreement with the Red Cross which states the Red Cross assumes “control” of the specified area(s) assuming liability for damage and/or injuries.
- Red Cross will pay additional costs for utilities, and provide the food that is prepared in the facility.
- Agencies in the MARC must abide by high ethical principles and provide services to all based on need.
- Agencies providing emotional and spiritual care are welcome and encouraged – although no evangelization nor religious requirement for service is allowed.

M.A.R.C.

Multi-Agency Resource Center



A proven model of service

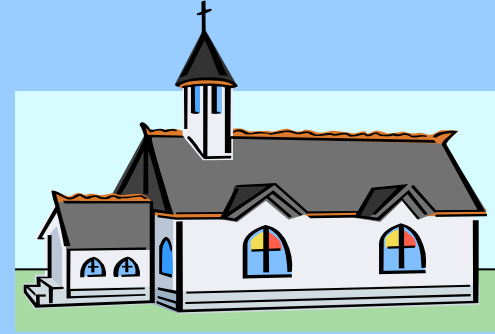
Calvary Baptist Church MARC

Newton County – Neosho May 2008

Clients served:	750+
Red Cross Financial assistance:	\$235,000
Other financial assistance:	\$100,000
Free Tetanus shots:	800+
Mental Health Contacts:	300+

M.A.R.C.

Multi-Agency Resource Center



**Community Working
Together:**

PRICELESS!!