

**Governor’s Faith-Based and Community Service Partnership for Disaster Recovery**

**Agency—Committee—Subcommittee—Task Group Report Form**

<b>Reporting Organization Name</b>	<b>Date</b>	<b>Submitted by</b>
Emotional Spiritual Care Committee	April 19, 2013	Jenny Wiley

- A sub-group of the Emotional and Spiritual Care Committee (ESCC) met on March 21 at the Missouri National Guard Patriot Center to discuss recruitment and registration of chaplains as part of the planning effort. Anne Kyle demonstrated the Show-Me Response System (SMR) (Missouri’s Version of the federal Emergency System for Advanced Registration of Volunteer Health Professionals (ESAR VHP) to the group. DHSS has purchased unlimited licenses for using the system. It was agreed that this system should be used; however, an agency or group that will manage the Chaplain SMR unit is still needed. This question of affiliating Chaplain SMR members with a partner organization is still being explored . One possible concept of operations for a chaplain response cadre stipulates that individual cadre members are partnered with Chaplain SMR cadre but retain affiliation with their denomination of sponsoring organization.
- Group members will undertake further exploration to see if there is a not-for-profit agency or government agency among the Partnership that would take this as part of their mission.
- The response plan for a Chaplain SMR cadre has progressed to an advanced draft.
- National VOAD’s Spiritual and Emotional Care Committee is developing a response planning template for state and local use.

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<b>Reporting Organization Name</b>	<b>Date</b>	<b>Submitted by</b>
Lutheran Family and Children's Services (LFCS)	April 19, 2013	John Pyron

**Missouri Disaster Case Management Program (MoDCMP)**

The DCMP currently supports 15 Disaster Case Managers (DCMs) that are working with 7 operational Long-Term Recovery Committees (LTRCs) in 19 disaster-affected counties. FEMA has granted the MoDCMP a 90-day extension that will extend DCM service provision through 8/9/13. During this period, DCMs will focus primarily on working to assist survivors with unmet housing needs in completing their recovery plans. American Red Cross Greater Ozarks and Salvation Army DCMs will phase out in Joplin effective 5/9/13 and Catholic Charities of Southern Missouri will support DCM operations in Joplin and SEMO through the extension period. Catholic Charities Community Services will continue to provide DCM services in St. Louis County. All MoDCMP service provision will end 8/9/13 and all remaining open cases will be transferred to appropriate local partners. The MoDCMP closes in early November 2013 after a 90-day grant closeout period.

**Current MoDCMP caseload:**

388 open cases | 1,512 closed cases | 1,900 TOTAL cases (approximately 12% of the total DR-1980 FEMA registrations in the State of Missouri)

**Aggregate MoDCMP and non-DCMP caseload:**

494 open cases | 1,615 closed cases | 2,109 TOTAL cases (13% of total FEMA registrations)

**Priority Levels of Current Open Cases (388 total):**

Level 1: 45 | Level 2: 227 | Level 3: 80 | Level 4: 36

**Occupied THUs in Joplin:**

31 (18 renters, 13 homeowners)

**Total Amount of Services Leveraged to Date: \$3,059,896\***

\*We expect that this figure is significantly lower than the actual amount DCMs have been able to leverage for disaster survivors in Missouri due to the complex relational network in which these services are recorded and the equally complex task of ensuring that DCMs are able to collect and record this information.

We have been able to continue to build relationships with other operational DCMPs and partners in Louisiana, New Jersey, and New York are currently utilizing the forms that were developed for the MoDCMP. These forms will also be utilized by the DCM Committee in an effort to standardize DCM operations across the State of Missouri. MoDCMP staff has spearheaded the development of a CAN Data Manager User Group as well as a DCMP Management Agency Work Group.

*All data is current as of 3/15/13.*

**DCM Committee**

The DCM Committee will convene a meeting in late April-early May 2013. As the MoDCMP demobilizes, the DCM Committee will work to collect data from stakeholders throughout the 25-county service area. This data will be used primarily to refine and strengthen the Missouri DCM training mechanism. The DCM Committee will also analyze what Missouri can do to expedite the application and activation phases for future DCMP efforts. Though much of the focus as of late has been placed upon the federal DCM program, the DCM Committee recognizes that 90% of all disasters are non-declared and is committed to ensuring all Missourians affected by disasters have access to high quality DCM services.

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Reporting Organization Name	Date	Submitted by
Access and Functional Needs Committee	April 19, 2013	Melissa Friel & Kam Kennedy

#### **AFNC report for April 2013 Quarterly Partnership meeting**

The members of the Access and Functional Needs Committee (AFNC) have recently refined the committee's mission statement, primarily to incorporate the preceding goals of the outreach and wellness committee. The outreach and wellness committee of The Partnership was dissolved in January 2013 and integrated into the AFNC. The mission statement and objectives of the committee now read;

#### **Access and Functional Needs Committee Mission Statement**

"The Access and Functional Needs Committee will engage the whole community, including vulnerable populations, to plan for access and functional needs support services so that everyone in Missouri will be afforded the greatest degree of independence and self-determination possible in all phases of emergency management."

#### **Access and Functional Needs Committee Objectives:**

The Access and Functional Needs Committee will:

- Develop collaborative systems and resources for contacting survivors in their disaster affected residences and assessing their disaster related needs; and coordinate the services and collaborative efforts of organizations that provide in-home help to disaster survivors so that such services are effective, coordinated, timely and efficient.
- Develop and implement training and outreach to inform and educate responding partners about individuals with and without disabilities with access and functional needs and the support mechanisms available to support these needs.
- Develop and implement a system to support the provision of access and functional needs at general population shelters and other emergency support venues during disasters.
- Encourage the full integration of access and functional needs support services into the emergency operations plans of all Missouri jurisdictions.

In the past quarter, the AFNC has made significant advancements in the areas of training, operations and capacity building, and planning. The AFNC has also maintained a roster of all members to establish quorum at each monthly meeting. This roster identifies primary, secondary and tertiary voting members of The Partnership, emergency contact numbers, emails, subject matter expertise and agency/organization information. Quorum is established at each AFNC meeting by determining a minimum of six voting members are present.

The Functional Assessment Support Teams (FAST) Concept of Operations is in the final stages of revision. FAST Training curriculum development is underway. The committee is pleased to announce that Deb Hendricks will be hired by DHSS to complete Day 2 of the FAST curriculum in May 2013. FAST Day 1 training curriculum was completed by Kam Kennedy.

The AFNC has worked very hard to complete an Outreach presentation for the universal use of the committee. Moreover, this presentation will primarily be used by the Missouri Statewide Independent Living Council (MOSILC) to conduct outreach to community members, Centers for Independent Living, emergency management professionals and volunteers regarding the mission of the AFNC. The Outreach presentation also identifies deployable assets (FAST) to assist in the inclusion of individuals with access and functional needs in general population shelters and other emergency support venues.

The Children and Youth in Disasters Statewide Planning Group has organized into six subcommittee's to collect information regarding existing efforts across the state in order to collaborate and address the needs of children and youth in disasters in Missouri. These subcommittee's are as follows; Child Care, Pediatric Behavioral Health,

Public Health and Medical, Education, Children in State Custody or Congregate Care, and Emergency Services for Children and Youth. These six subcommittees will submit a synopsis of their efforts to the CYD co-chairs on April 26<sup>th</sup>. The next meeting of the CYD Statewide Planning Group is scheduled for May 14<sup>th</sup> from 1-4 pm.

The Access and Functional Needs Committee plans to integrate guidance from the Comprehensive Preparedness Guide (CPG 101) into Annex L (Mass Care/Reception and Care) of the Local Emergency Operations Plan (LEOP).

A Memorandum of Understanding (MOU) between the Department of Mental Health and the American Red Cross is currently in development. Additionally, an MOU between the Missouri Statewide Independent Living Council (MOSILC) and SEMA is in development. Other agreements between the Missouri Local Public Health Agency, Salvation Army and Missouri Developmental Disabilities Council are in preliminary discussion. Additionally, AFNC has recently partnered with Great Plains ADA.

Outreach and Wellness was adopted as a subcommittee of the Access and Functional Needs Committee in February 2013. The first meeting of the Outreach and Wellness Taskforce is scheduled for April 11<sup>th</sup> from 2-4PM at SEMA. The plans to establish goals and objectives, registries, potential partners and other important issues at the preliminary meeting.

The Technology Work and Innovation Group (TWIG) was created in March 2013 to advise the AFNC of future technological advancements to enhance communications such as resource directories and the potential development of a mobile website and app for information on access and functional needs during disasters.

The Access and Functional Needs Committee continues to meet monthly with several subcommittees meeting monthly and/or bi-monthly. The next AFNC meeting is scheduled for May 7, 2013 from 1-4 pm at the Department of Mental Health.

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Department of Mental Health	04-19-2013	Jenny Wiley

- Completed two video e-Learning modules to provide education on “Ready-in-Three Disaster and Emergency Preparedness” and “The FEMA Crisis Counseling Program Grant and the Healing Joplin Story” (see link on DMH website, Disaster Services Training Opportunities page: <http://dmh.mo.gov/disaster/training.htm>).
- January 28: Hosted planning meeting between DMH and DHSS relative to GIS mapping locations of DMH’s facilities, service providers and high priority consumers/clients for purposes of emergency response.
- January 29: Attended AWR 232 Mass Fatalities Planning and Response for Rural Communities, training provided by FEMA and the Rural Domestic Preparedness Consortium.
- January 31: Met with superintendents of Developmental Disabilities facilities to provide updates on planning and preparedness support available through Office of Disaster Services and recommendations on COOP planning, interoperable communications, evacuation planning, transportation planning and other preparedness matters.
- Began roll-out of five regional trainings for DHSS Division of Senior and Disability Services Regional field staff in Psychological First Aid (PFA). Trainings completed in Springfield, Kansas City/St. Joseph area, and Cape Girardeau.
- Continue to roll out training of PFA for Medical Reserve Corps units (April 4-St. Francis County; April 19-Texas County; and April 20-St. Charles County).
- Continue to work toward Memo of Understanding and Concepts of Operation for Red Cross and DMH. February 7: Participated in “Great Central US ShakeOut” drill. Staff member from DMH Division of Behavioral Health stood up demo of EMResources for Executive Team members to follow DMH facility participation in earthquake drill activities.
- February 25: Preparedness Education for DMH Central Office staff, Active Shooter Response Training / Brown Bag Lunch; collaborative efforts of staff from the Director’s Office, the Disaster Services Office, the Central Office Safety Team along with staff from the Highway Patrol and the Capitol Police.
- March 6: Participated in State Risk Management Team meeting to update of Missouri’s Hazard Mitigation Plan held at SEMA.
- March 6: Participated in Missouri Hospital Association’s Coordinating Council meeting
- March 12: Presented on Behavioral Health Considerations at Strategic National Stockpile meeting
- March 12: Attended WebEOC meeting
- March 12: Participated in Legislative Committee meeting for the FNSS Committee of the Partnership
- March 21: Participated in Spiritual & Emotional Care Planning Committee with SEMA Human Services staff, DHSS Show-Me Response and CERT staff, Col. Gary Gilmore of MoNG and Chaplain Robbie Jernigan re: discussion of deployment of disaster response chaplain corps and possible utility of Show-Me Response system for tracking of group members’ profile data and communication needs.
- April 5: Hosted a second gathering of state leadership team for the Children and Youth in Disaster Planning, Workgroup on Pediatric Behavioral Health needs.
- April 9: Attended planning meeting for Greene County’s Disaster Behavioral Health Coalition and toured new EOC facility.
- April 10: Coordinated CPR/AED/First Aid certification and re-certification for DMH Central Office volunteer staff with Department of Corrections Training staff.
- April 16-17: Coordinated two day Train-the-Trainer session for Psychological First Aid for Medical Reserve Corps Units, held in Columbia with trainers from National Child Traumatic Stress Network, including curriculum designer Melissa Brymer, PhD. Communications: DMH purchased satellite phones for its psychiatric hospitals, children’s residential unit, DD Habilitation Centers and Regional Offices and Central Office. A regular monthly exercise schedule has been established with DMH facilities and regional offices testing satellite phones. Those facilities having HAM radios and trained staff continue to participate in the DHSS and CERT monthly Net Check-in exercises.
- Continue to host monthly Access and Functional Needs Committee meetings and to participate in work group meetings on FAST curriculum and assist with crafting Concept of Operations document.
- Continue to participate in MoVOAD meetings, State committees for Mass Fatality Response and Mass Care Planning.
- Continue to manage mental health unit within the DHSS Show-Me-Response System for disaster response volunteers.

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<b>Reporting Organization Name</b>	<b>Date</b>	<b>Submitted by</b>
Convoy of Hope	April 19, 2013	Stephen A Irwin

**Joplin**

In Joplin, work continues on houses that Convoy of Hope is doing gap funding and coordination. The first eight homes are complete with the owners moved back in. In the first quarter of 2013, construction began on homes 9 & 10. Homes 11 & 12 will start construction within the next 30 days.

**Hurricane Sandy**

To continue our response, COH will be working through one warehouse, in Freeport, NY. Staff will be overseeing the distributions of sheet rock and insulation and other donations to partners as part of the long-term recovery of those communities affected working through the case management process.

Areas of service to include needs in Long Island, Staten Island and areas along the coast of New Jersey.

1374 sheets of drywall delivered to date

455 bags of insulation

A second team left on April 4<sup>th</sup> to Freeport, NY on Long Island to begin Debris removal operations that are still needed. Contact has been made with other teams on the ground and we will coordinate doing many of the work orders pending. Questions: Stacy Lamb- 417-230-3964, Email: slamb@convoyofhope.org

**2013 COH Outreaches in Missouri**

**Convoy Kansas City- June 08, 2013 | 10:00 AM**

Each year in the United States we hold up to 50 community events with the help of thousands of volunteers who serve tens of thousands of guests. At each event free groceries, medical screenings, job and health fairs, and activities for children are provided. In doing so, volunteers are given an opportunity to connect with members of their community, and guests are shown love and respect regardless of age, race, physical appearance, or spiritual condition.

**June 08, 2013 | 10:00 AM**

<http://kc.convoyoutreach.org/>

Swope Park

5605 E. 63rd Trafficway

Kansas City, Missouri 64130

816-866-2777 | [Contact Us](#)

- Gates open at 10am - Rain or Shine
- While Supplies Last - All are welcome - No I.D. required

**Governor's Faith-Based and Community Service Partnership for Disaster Recovery**

**Committee Report**

Reporting Organization Name	Date	Submitted by
Legislative Committee	4.19.13	Charity J. Hunter/Debi Meeds

**Membership Listing for the Legislative Committee:**

Please provide an update to Charity J. Hunter if you would like to be added to the committee or if you have corrected information. [Charity.Hunter@health.mo.gov](mailto:Charity.Hunter@health.mo.gov)

Abby	Evers	Department of Economic Development	abby.evers@ded.mo.gov	
Brenda	Blackmore	American Red Cross	BlackmoreB@usa.redcross.org	VOAD
Charity	Hunter	Department of Health and Senior Services (DHSS)	charity.hunter@health.mo.gov	
Christine	Portmann	Humane Society	cportmann@hs.mo.org	VOAD
Corrine	Beakley	Department of Social Services (DSS)	Corrine.W.Beakley@dss.mo.gov	
Dante	Gliniecki	SEMA	Dante.Gliniecki@sema.dps.mo.gov	
Debi	Meeds	American Red Cross	<a href="mailto:Debi.Meeds@redcross.org">Debi.Meeds@redcross.org</a>	VOAD
Jenny	Wiley	Department of Mental Health (DMH)	jenny.wiley@dmh.mo.gov	
Karen	Benson	Convoy of Hope	kbenson@convoyofhope.org	VOAD
Lou	DeFeo	Attorney	ldefeolaw@socket.net	
Mary	Anderson	American Red Cross	manderson@redcrossstl.org	VOAD
Maura	Taylor	Catholic Charities of Southern Missouri	mtaylor@ccsomo.org	VOAD
Melissa	Friel	Department of Health and Senior Services (DHSS)	<a href="mailto:Melissa.Friel@health.mo.gov">Melissa.Friel@health.mo.gov</a>	
Mike	Pickerel	SEMA	mike.pickerel@sema.dps.mo.gov	
Robin	Pokojski	United Way 2-1-1	Robin.Pokojski@stl.unitedway.org	VOAD
Roy	Weeden	Adventist Community Services Disaster Response	adventpoint@yahoo.com	VOAD
Susamma	Seeley	Catholic Charities	sseeley@cc-mo.org	VOAD
Aren	Koenig	Department of Health and Senior Services (DHSS)	<a href="mailto:Aren.Koenig@health.mo.gov">Aren.Koenig@health.mo.gov</a>	
Quinn	Gardner	SEMA	<a href="mailto:Quinn.Gardner@sema.dps.mo.gov">Quinn.Gardner@sema.dps.mo.gov</a>	
Larry	Woods	Greene County Emergency Mgmt & MEPA (Legislative Affairs Chair and Board Member)	<a href="mailto:lwoods@greencountyoem.org">lwoods@greencountyoem.org</a>	

**Activity Update:**

The committee has held several meetings in-person and via WebEx/conference call over the last quarter in preparation for the Partnership/Missouri VOAD Awareness Day at the MO State Capitol on April 16<sup>th</sup>. Please note that we did change it to "Awareness Day" rather than "Advocacy Day" as there is not any specific bills that we have been asked to advocate for/against.

This year we will have exhibit areas and booths set up along with the Massage Team providing free chair massages in the 3<sup>rd</sup> floor rotunda area of the Capitol. The FABODI posters will be displayed. We will have representatives located at the exhibit area from 11 AM until 4 PM and other representatives will be walking the halls, delivering a packet of materials to each legislator's office, and answering questions they may have. We are still waiting on confirmation that we will meet with the Governor's Office and to see if there are specific legislators that would like to meet with us and discuss our services/programs. We believe we will have about 20 representatives from the Partnership and/or Missouri VOAD participating in Awareness Day.

- Packets are very similar to last year with brochures/one page flyers from different partner agencies and the following reports:
  - FAQ about Emergency Human Services & Who do you call during disasters
  - Summary of all agencies accomplishments during 2012
  - Member agencies listing for the Partnership and Missouri VOAD
  - Map of disaster declarations from 2011 & 2013's drought declarations as well as highlighting Branson Tornado (Leap Day)
  - Emergency Management/Highway Patrol Troop Regions Map
  - The Partnership and Missouri VOAD's mission and vision statements on the front cover
  - Acronym Cheat Sheet
- The packets are also being inserted into a red hanging file folder with a tab marked "Disaster Help" so that hopefully they will keep the information and file it, but it would be easy to find in a time of disaster.
- We have requested that the Governor declare April as Missouri VOAD and Partnership Awareness Month. A Proclamation has been received.
- The following main talking points were provided to all participating partners in order to ensure that we were all speaking on the same key points and focused on specific areas that we wanted to make legislators aware of. (for Internal use Only)
  - We are two organizations with very long names and with a very long tradition of coming to the aid of our fellow Missourians. We are the Missouri Voluntary Organizations Active in Disaster (Missouri VOAD) and the Governor's Faith-Based and Community Service Partnership for Disaster Recovery (The Partnership.)
  - We plan and train for disaster events so when they happen, we are ready with a plan and with trained volunteers to assist communities in your district.
  - We have a variety of programs that can assist in preparing the constituents of your district to survive and recover from a disaster. Community Organizations Active in Disaster (COAD) is one such program.
  - We provide a variety of training; some of it on-line, some of it in the classroom and some of it in the field. Training by the Red Cross, the Southern Baptists, SEMA or FEMA we will give your constituents access to it all.
  - We are also working with Larry Woods, MEPA, in regards to combining our Advocacy/Awareness Days next year.

There are a few bills that have been presented (nothing passed yet) that may be of interest to partners:

**HB28:** gives EMDs the authority to issue burn bans in their area during a fire risk. Looks like county commissioners are locally supporting it.

**HB33:** extends the Sunshine Law exemption on emergency plans through 2016. They are making some amendments to it to make it a little more palatable, but looking good.

**SB129** and **HB190** (companion bills): Establishes volunteer services act so health



professionals from other states would be given some liability coverage when they cross over state lines and provide disaster services.

**SB 441:** Creates a transient guest tax exemption for entities providing disaster relief services. This exemption would extend to disaster survivors using client assistance cards or vouchers provided by entities providing disaster relief services.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency Report

Reporting Organization Name	Date	Submitted by
Division of Senior and Disability Services	4.19.13	Charity J. Hunter

- DSDS Disaster Response Coordinator (Charity J. Hunter) continues to provide training and/or exercises for regional Home and Community Based Services (HCBS) field staff across the state this Spring & Summer and trainings/exercises for the Area Agencies on Aging (AAA) and their senior center administrators upon request.
- Continue working with DHSS' CERT to map priority one clients (those most vulnerable clients who received home and community based services through Medicaid). This mapping will allow a quicker identification and response to clients that are in an affected disaster area.
- The Division of Senior and Disability Services (DSDS) was appropriated funds for an additional 90 FTE in the FY13 budget for division staff to process initial referrals for Medicaid Home and Community Based Services (HCBS). During FY13, DSDS staff has been able to maintain an average of less than 15 days statewide for completion of an initial assessment and HCB services to be initiated.
- Coordinating with DMH/Jenny Wiley to provide Psychological First Aid in Disasters training to all HCBS field staff across the state in this budget year. Three of the five regions are complete. The remaining two regions will be complete in June.
- Elder Abuse/Neglect & Exploitation Hotline: **800.392.0210**
- To search for services and programs for seniors (age 60+) through the AAAs.
  - [www.moaging.com](http://www.moaging.com)
- U.S. Administration on Aging website for aging services
  - [http://www.aoa.gov/AoARoot/Preparedness/Resources\\_Network/index.aspx](http://www.aoa.gov/AoARoot/Preparedness/Resources_Network/index.aspx)
- Missouri Seniors Legal Helpline
  - <http://www.moaging.com/LegalHelp/WebPages/Home.aspx#>