

Governor's Faith-based and Community Service Partnership for Disaster Recovery

Minutes

Date: January 18, 2013	Time: 10:00 to 3:00	Location: EOC
Called to order by: Karen Benson	Called to order time: 10:08	Recorder of Minutes: Dante Gliniecki

Participants Present

Karen Benson	COH	Dante Gliniecki	SEMA
John Pyron	LFCS	Gary Thurman	UW 211
Melissa Friel	DHSS	Corrine Beakley	DSS
Kam Kennedy	ARC	Mike Pickerel	SEMA
Rebecca Estes	SEMA	Jenny Wiley	DMH
Jim Eckrich	LFCS	Charity Hunter	DHSS-DSDS
Abby Evers	DED	Susamma Seeley	Catholic Charities
Chuck Healy	CJCLDS	Joan Keenan	DMH
Greg Gaines	ARC	Eric Evens	MU Extension
Megan Hammann	DHSS/CERT	Janel Luck	Catholic Charities
Jeannie Ruth	DHSS	William Lang	Citizen
Corey Fast	FEMA	Maura Taylor	CCSM
Linda Thompson	DED/MCSC	Dee Smith	TSA
Aren Koenig	DHSS	Merrel Breyer	MDA
Phillip Iman	ARC	Dan Steska	OCM
Quinn Gardner	SEMA	William Rose-Heim	CCMA

Administrative

- Introductions: Roll call was taken at 10:03 a.m.
- Review of Agenda: Agenda was reviewed and approved.
- Approval of Minutes: Minutes were sent out via e-mail. Janel Luck motioned to accept; Melissa Friel seconded the motion; and the minutes were accepted.

Executive Reports

- SEMA Operations Report: Please see Gliniecki's report on page 16.

Quinn, Operations Branch Chief, supporting Earthquake preparedness.

Committee Reports

- Access and Functional Needs (AFN): Deb Hendricks has resigned as Co-Chair and Kam Kennedy will be her replacement. FAST Concept of Operations development is key project. The Training for FAST is targeted for roll out in May. Children Sub-Committee met first time as a full committee on January 15, 2013. Working on plans and involving all needed partners. Committee is well organized. Please see full report on pages 8 and 9.
- Citizen Corps (CC): Committee is meeting regularly. FEMA is organizing a Day of Preparedness in September.

- Disaster Case Management (DCM): John Pyron stated that Disaster Case Management program is going well. Demobilization is underway. Statewide meeting will be in March. Tracking all services that case managers have provided. 1.5 million dollars in services have been generated. The Coordinated Assistance Network (CAN) system is a challenge. It is used for casework tracking and database. Reports will need to be pulled from the CAN system and manipulated in Access. Case management services under the grant will end May 9, 2013. Lutheran Children and Family Services (LCFS) is assessing if the need for an extension exists. Scope of casework will be determined exactly at the end of the grant but the lessons learned will be applied through the DCM Committee.
- Spiritual and Emotional Care Committee (SECC): The DHSS Show Me Response program will potentially absorb the community chaplains that join the program. Please see full report on page 12.
- Missouri Community Recovery Coalition/ESF #14 Community Long-term Recovery:

Executive Committee

The Executive Committee has met to help prepare the administrative processes of the Partnership. Several projects and tasks have been completed:

- Committee mission statements and goals
- Meeting with committee chairs before Partnership meeting – those that could not meet then will conference call later
- Procedures and protocols for committee governance were shared with committees' leadership
- Will examine the need for more specific governance in the Partnership Operations plan
 - Will look at membership
 - Look at appointment process
 - Vetting process
 - With more and bigger disasters the need for stronger admin process is needed.
- Motion from the Executive Committee that the Outreach and Wellness Committee (OWC) should be under the Access and Functional Needs Committee.
 - Friel asked what is mission of the OWC? Benson said it grew from the need to do wellness checks and the MO National Guard being overloaded.
 - Benson explained mission statement of OWC.
 - Kam Kennedy proposed an amendment that the AFNC incorporate the mission and goals of OWC. Amendment accepted. Estes said that CCP sometimes does outreach and wellness checks
 - Motion passed.

Please see full report on page 10.

- Faith Based Organization Disaster Initiative Committee (FABODIC): Has not met recently. The Disciples of Christ has a database in NW MO. Please see Pickerel's report on page 15.
- State Mass Care Committee (STAMACC): Please see Beakley's report on pages 17-19.

- Legal Help in Disasters Committee (LEHDCOM): See report. LEHDCOM is meeting on the second Tuesday of every month. The current projects include the following: Disaster Legal Services Guidance Manual
- Legislative Committee (LC): Meeting regularly. Planning advocacy day. February 27 is target date. Need to confirm the date – some confusion as to the date. The event will be centered in the rotunda with large photos, massage team, booths, etc. Massage team drew a lot of people. Email Charity Hunter if you are able to attend. Merrel suggested that one-on-one contact with people from the legislators’ district is a big draw. Pickerel suggested that people from Joplin are a good draw. Discussion continued regarding how to draw legislators. Information is needed from Partnership agencies. A statistical report from every agency is needed. The report is on the MO VOAD web site. These reports will be combined into one report. These reports will be used to inform legislators. LC asked agencies to bring a one page document that explains the agency’s success stories and other data. Not many agencies responded. Email or send these one page (front and back) agency reports to Charity. LC will put together the packets in Feb. Charity will confirm Legislative Day at the Capitol. Extension of submission of reports is extended until Jan 31st. Maura suggested a revision to the report form that accounts for how homes are rebuilt or repaired. Susamma will make the change. LC also discussed having a volunteer reception center simulation in the capitol. The idea of doing virtual Multiagency Resource Center (MARC) was discussed. The challenges of doing a MARC or Volunteer Reception Center (VRC) are substantial. Rose-Heim asked what the end result is. Hunter said recognition of Partnership and VOAD as the subject matter expert. Rose-Heim suggested a hanging folder with contact info for Partnership and VOAD. Merle said legislative staff is key targets. Letters have been drafted to send to the legislators explaining the Partnership and VOAD. Letters need signature by Chairs (Karen and Roy). Mail merging letters and addresses are possible. Partnership is agreeable by consensus. Gaines suggests agencies travel together in the capitol to present a combined effort.
- Outreach and Wellness Committee: This committee has now been merged into the Access and Functional Needs Committee (see earlier motion.)

External Committee Reports

Missouri Voluntary Organization Active in Disaster (MoVOAD): Susamma Seeley reported for Roy Weeden (Chair) who is sick. MO VOAD met January 17th (day before Partnership) to discuss the new Emergency Human Services (EHS) structure and Web EOC. To join MO VOAD one can join the discussion and communications list on the MO VOAD web site. One does not have to be a full member. The web site is a tool to build relationships which helps in disaster response. A master calendar is available on the MO VOAD web site. Agencies can post trainings, meetings, special events on the MO VOAD web site. Agencies are encouraged to use the site. This will help document the activities of the partner agencies and the collaboration among all the agencies. Email to Susamma with questions, posting and other information. MO VOAD is invited to speak to the Department of Health and Senior Services (DHSS) Public Preparedness Conference (June 19-20, 2013.)

Susamma will present on the many services that the MO VOAD and the Partnership provide in the way of EHS. Friel said that the conference would like to integrate the

ways that Public Health and partner agencies can work together. Two breakout sessions are assigned to MO VOAD.

Missouri Interfaith Disaster Response Organization (MIDRO): Please see report.

Missouri Emergency Preparedness Association (MEPA): Have no representative appointed at this time. Gliniecki will follow up.

Open Discussion: Benson stated that reports should be submitted two weeks ahead of the quarterly meeting thereby allowing review by the membership.

Other topics:

The Emergency Management Assistance Compact (EMAC) and agency deployments to Storm Sandy showed that Missouri lead the way but there were many frustrations. Evans explained that he was very frustrated. Cooperation in New York (NY) was limited. Benson stated that Convoy of Hope experiences were challenged by NY urban response. Pickerel explained that interaction was difficult in NY. Estes built relationships with many people and important contacts. Evans found bureaucrat process cumbersome. EMAC is a great process to get experience and learn new skills. Susamma suggested invitational travel would be a good mechanism to get Voluntary Agencies (Volags) to other disasters. Evans stated that Missouri has a model that is being used in other states.

IAEM issued a call for proposals for the IAEM Conference. Missouri has so many collaborative models and best practices that Susamma would like see Missouri present at the Annual Conference themed "EM in a Changing World". Susamma encourages all to apply to present at the conference by February 28, 2013.

Comment: Bill Lang – Citizen-at-Large Member (charter member from the original Flood Recovery Taskforce – the beginning of the Partnership) spoke. Lang thanked the Partnership for their efforts in Joplin, especially for their rebuilding and repair.

Old Business

Web EOC Update: Quinn Gardner reported that the update is underway.

Susamma reported that the MO VOAD had a two-hour orientation January 17, 2013. Susamma explained that she is collecting the information from the MO VOAD agencies and Partnership agencies. There is not a limit to the number of logins. Hunter asked questions about how AAAs fit into Web EOC.

New Business

Disaster Operations

Northwest Missouri: No report.

Central Missouri/Sedalia: No report.

St. Louis: Homeless and warming sites underway by AmeriCorps Case management is underway in St Louis by Long Term Recovery Committee (LTRC) with up to \$50,000 in cash grants. A triage project has disposed all but 40 cases. Challenges face the LTRC in

St Louis. Volunteer opportunities are being offered for folks to assist with recovery. Catholic Charities has a case management person in St. Louis and a LTRC case management worker in St Louis.

Southeast Missouri: Catholic Charities of Southeast Missouri (CCSMO) is having a hard time finding volunteers to work in SEMO. CCSMO has found homes and families from 2008 still needing assistance. CCSMO is finding ways to assist LTRCs.

Southwest Missouri: Maura Tayler stated that the Catholic Charities of Missouri (CCMO) is providing case management services in Joplin. Current clients have difficult challenges Rental assistance is a difficulty. Some clients can become homeowners and others cannot. Grant is available to LTRC for rebuild and repair. \$400 K is available still. The multi-agency warehouse is still operational. Pyron reported that the remaining unclosed cases are the most difficult.

Gaines reported that Stone County LTRC is closing case management. Taney County still has 30 cases remaining.

Benson reporting for Steve Irwin stated that Convoy of Hope (COH) is still building houses in Joplin. The first six houses are being rebuilt at a faster clip. COH is providing gap funding only for universal access homes.

Drought operations – COH still delivering water to Rogersville, MO. COH is work requests for hay from other states. Merrel states MO is going to have drought problems this year. Pond reclamation is an important effort. Cows do not need potable water. Humans need potable water. February 21 is next operational call. Mental Health may be needed. Contact Department of Mental Health (DMH) with identified needs of people who have mental health issues.

Non-Operational Reports

Federal Agencies: None reported.

State Agencies:

- **Department of Mental Health:** Wiley reports SAMSA National Child Traumatic Center has given three grants to MO. MU, Ozark Center and St. Louis has grants for children in disaster regarding mental health. This is very unusual that three grants come to one state. Please see Wiley's report on page 11.
- **Missouri University Extension (MUE):** MUE on February 7, 2013 will participate in the Great American Shakeout. They are working on the Community Organizations Active in Disaster (COAD) Manual. MUE will partner with MU School of Public Policy to teach emergency management.

Voluntary Agencies

- **Missouri Community Service Commission (MCSC):** Looking for nominees for high schoolers who are outstanding volunteers and outstanding businesses that serve the community. Go to MCSC website www.movolunteer.org.

- **Lutheran Family and Children Services:** Please John Pyron's report on page 7.
- **Convoy of Hope (COH):** COH has a variety of building materials for New York and New Jersey for Hurricane Sandy relief. Contact COH if building supplies are needed for the LTRC. Contact Karen Benson. Please see Steve Irwin's report on pages 13-14.

SOU's between Partnership members and Partnership will need updating.

- **Catholic Charities:** CCSMO is looking for a Director of Disaster Preparedness and Response. Position requires travel and interaction with many Parishes, volunteers, and community organizations. Go to CCSMO.org.

Public Comment

None

Announcements

Upcoming Partnership meetings:

2013: April 19
 July 19
 October 18

Adjournment

Benson adjourned the meeting at 2:55 p.m.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Lutheran Family and Children's Services (LFCS)	January 18, 2013	John Pyron

Missouri Disaster Case Management Program (MoDCMP)/DCM Committee

The DCMP currently supports 23.5 Disaster Case Managers (DCMs) that are working with 11 operational Long-Term Recovery Committees (LTRCs) in 25 disaster affected counties.

As of 2 January 2013, the DCMP staff has 597 open cases and has closed 1274 cases (1871 total cases). Including non-DCMP funded DCMs, the case total rises to 666 open and 1419 closed (2085 total or 12.9% of the 16,221 total FEMA registrants for DR-1980-MO). To date, MoDCMP DCMs have leveraged \$1,326,077 in assistance for disaster affected individuals in the 25 county service area. Due to inadequate initial training and challenges inherent to the Coordinated Assistance Network (CAN), however, we believe that this figure is significantly lower than the actual amount of services leveraged. Thus, we are in the midst of a program-wide collaborative effort with our service provider partners to ensure that CAN data accurately represents the value DCM has brought to the state of Missouri for DR-1980.

Given the decline of case loads across the 25 county service area, we have enacted our Program Demobilization Plan in order to ensure that our staffing level is consistent with the 35 cases per DCM FEMA ratio. As the case load continues to decline, staff reductions will be made. Based upon the rate of case closure, we are currently preparing projections to determine how many, if any, cases will remain open at the end of the period of performance (9 May 2013). All cases must be closed or transferred by this date. However, if the data supports it, we may be able to request a brief extension to address these final cases.

Also, we have continued to cultivate a strong working relationship with CAN leadership in Washington, DC in order to refine reporting mechanisms. We've also had the privilege of collaborating with 2 of the other 3 operational DCMPs (New York – DR4020 & DR-4031; Vermont – DR-4022) to share procedures and best practices. Through this collaboration, we've been able to establish a monthly Data Managers' work group to encourage interstate communication and create consistent reporting practices. We continue to be in communication with leadership in the Northeast to support potential DCMPs in response to Superstorm Sandy.

Other DR-1980 data:*

Total Registered Volunteers for DR-1980:	156,370
Total Volunteer Hours:	985,727.5
Estimated Value:	\$18,531,677.00 (@ \$18.80/hr)

Total Joplin Registered Volunteers:	155,341
Total Joplin Volunteer Hours:	960,176.5
Estimated Value:	\$18,051,318.20 (\$18.80/hour)

*Figures gathered from the Joplin Volunteer Reception Center (VRC), AmeriCorps St. Louis and partner agency volunteer logs, and MoDCMP Provider Agency volunteer logs.

In regards to the Partnership Disaster Case Management (DCM) Committee, we are in the process of refining the membership roster, refining the mission of the committee, and setting goals for 2013. We will convene a MoDCMP debrief later in the year to capture lessons learned and best practices so that future MoDCMPs will be even stronger and more effective.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Access and Functional Needs	January 18, 2013	Kam Kennedy

The Access and Functional Needs Committee (AFNC) convened on Tuesday, January 8 with 27 members present in person and by phone. The committee discussed the following:

Old Business: Review and approval of the minutes from December 2012 meeting.

Planning and Integration Subcommittee Report—The subcommittee reported that it has completed a draft of the Local Emergency Operations Plan template integrating access and functional needs into the template. The template was submitted to the committee for review and approval. The subcommittee also developed a State of Intent outlining the intent and structure of the AFNC (copy attached).

The subcommittee is also updating several Memorandums of Understanding to support the FAST concept and the AFNC. These include MOUs with: The Missouri State Independent Living Council; MoDRS/SEMA MOU covering the Medical Reserve corps; and the MoDRS MOU.

Training Subcommittee—The subcommittee reported the following:

- A presentation on Functional Needs Support Services and the FAST concept will be created to provide outreach with emergency management constituencies.
- Day 1 of FAST Training for Team Members has been developed and is with the subcommittee for review. Day 2 of the training as well as a Train the Trainer will be developed upon completion of the FAST Concept of Operations.
- Future projects include FAST Training for Local Teams.

Children in Disasters Subcommittee—the subcommittee reported the following:

- The first meeting of the Children and Youth in Disasters subcommittee will be held January 16th.

New Business

- The committee reviewed and discussed the FAST Concept of Operations noting that FAST teams are designed to provide support to shelters and are not intended to serve in a compliance role. Teams will work to partner with emergency shelter providers, assist in connecting emergency shelter providers with the support services needed by their residents with access and functional needs, and facilitate provision of any accommodations or temporary access modifications required under the ADA. The committee expanded the FAST concept to include access and functional needs support for emergency shelters and other emergency venues such as respite centers, evacuation assembly sites and multi-agency resource centers.

- Committee Chair Deb Hendricks announced her decision to step down as co-chair. The committee thanked her for her exceptional service in leading the formation and structure of the AFNC. Nominations were entertained and Kam Kennedy, Government Liaison Officer for the American Red Cross at FEMA Region VII was elected as the new co-chair to serve along with co-chair Melissa Friel.
- **Next Meeting**—The next meeting of the Access and Functional Needs Committee will be held February 5, 2013 from 1:00 to 4:00 pm at the Department of Mental Health.

Respectfully submitted,

Kam Kennedy
Co-Chair
Government Liaison Officer
American Red Cross

Melissa Friel
Co-Chair
Director
Center for Emergency Response/Terrorism

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
MO DIFP/ Missouri Community Recovery Coalition	January 18, 2013	Mary Kempker

During November and December, DIFP participated in a call center established by the National Association of Insurance Commissioners (NAIC) in Kansas City for the New Jersey residents impacted by Sandy.

Missouri Community Recovery Coalition lost its co-chair, Liz Roberts, who accepted a job outside the government realm. Abby Evers agreed to fill Liz's position on the committee. We hope to reconvene in the next month.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Department of Mental Health	January 18, 2013	Jenny Wiley

- Participated in the leadership of the Children's Planning meeting on January 16, 2013.
- Established dates in 2013 to provide five regional trainings for DHSS Division of Senior and Disability Services Regional staff in Psychological First Aid
- Co-instructed: FEMA G.366 FEMA Planning for Children in Disaster Course in November
- Participated in DHSS Radiation Table-top exercise; MARC regional table top exercise in Warsaw; and Vigilant Guard exercise. Attended the recent Mid-America Regional Council Mass Fatality exercise in Lee's Summit and the "lessons learned" session in Joplin.
- Continue to work with ARC and SEMA on the American Red Cross and DMH Memo of Understanding and Concepts of Operation
- Preparedness Education for DMH staff: September 2012, coordinated National Preparedness Month activities at DMH Central Office, providing educational materials and messaging; encouraged DMH facilities' participation; October 22, 2012, provided Ready-in-3 materials for Central Office as part of a "Halloween Zombie Preparedness" display
- Submitted Threat and Hazard Identification and Risk Assessment (THIRA) report for DMH to the Department of Public Safety.
- Developed DMH Community Liaison Team checklist for deployment to community during disaster operations
- Coordinated conference call, re: Data Collection and Collaboration of training efforts for Map-Your-Neighborhood and various grants dedicated to the state-wide dissemination of the MYN training program.
- Communications: DMH purchased satellite phones for its psychiatric hospitals, children's residential unit, DD Habilitation Centers and Regional Offices and Central Office. A regular monthly exercise plan will be established in 2013. DMH facilities and regional offices that have HAM radios continue to participate in the DHSS and CERT monthly Net Check-in exercises.
- Continue to manage mental health unit within the DHSS Show-Me-Response System for mental health volunteers

Materials are available to assist adults and schools with comforting and helping children after the Newtown, Connecticut shooting:

http://www.nctsn.org/nctsn_assets/ebulletin/NCTSN_eBulletin_2013_01.html

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Emotional and Spiritual Care Committee	January 18, 2013	Jenny Wiley, Dante Gliniecki, Colonel Gary Gilmore

In February, leadership of the Emotional and Spiritual Care Committee plan to meet with DHSS to discuss a process for recruitment and notification of Chaplains.

The ESCC will then reconvene to discuss the final plan and make any changes before submitting it to the Partnership for approval.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Convoy of Hope	January 18, 2013	Stephen A Irwin

Joplin

In Joplin, work continues on houses that Convoy of Hope is doing gap funding and coordination. The first six homes are complete with the owners moved back in. In the third quarter, construction began on two additional homes. These homes are nearing completion. We have met with three additional homeowners and are in the preliminary stages (land surveys, paperwork, etc.) of building their new homes. Going forward Convoy will continue to explore ways we can continue to serve the needs of Joplin.

Hurricane Sandy

Convoy of Hope teams was pre-deployed prior to landfall to assess the best places to serve through supply distribution from possible damages left by Sandy.

In response to this storm, COH shipped 57 loads of supplies. Seven hundred and ninety-eight volunteers who donated 4,387 hours made our response possible. COH had a presence in the following communities: Bayonne, Elizabeth, Jersey City, Lakewood Township, Point Pleasant, Newark, Teterboro, Tom's River and West Creek, New Jersey; and the Bronx, Coney Island, Deer Park, Far Rockaway, Freeport, Hicksville, Howard Beach, Island Park, Jamaica, Long Beach, Mastic Beach, Medford, Shirley, Staten Island, Times Square, Valley Stream, Wading River, and West Hempstead, New York. It is estimated that our response reached a minimum 57,000 families.

Convoy of Hope distributed food and Christmas gifts for children in two New York communities devastated by Super storm Sandy. The distributions took place in Oceanside and Long Beach, N.Y. Imagine Toys donated the toys. The toys were given to kids impacted by the storm all along the Long Island area through area churches.

To continue our response, COH will be working through two warehouses, one in Newark, NJ and the other in Freeport, NY. Staff will be overseeing the distributions of sheet rock and insulation and other donations to partners as part of the long-term recovery of those communities affected.

MO Drought / Oakcrest Mobile Home Park water well

Through the months of July-November Convoy of Hope delivered pallets of drinking water to serve the community that had lost their well. As needed from requests, COH delivered water 10 times in order for the residents to have clean drinking water and for other uses. The well issues have since been corrected.

2012 COH Outreaches in Missouri

(Many other services were delivered not mentioned in this list like groceries, medical screenings and job fair services.)

Cities: **Joplin (twice), Branson, Springfield, Kansas City, St. Louis**

Guests Served: 18,290

Churches & Organizations Involved: 276

Family Portraits: 1,666

Haircuts: 938

Volunteers: 3,815

Volunteer hours: 30,520

Typhoon Bopha (Philippines)

Convoy of Hope's Global Disaster Response Team continues to assess damage reports in the Philippines after Typhoon Bopha struck the southern part of the country twice. Currently we are planning to provide food, cooking pots and eating utensils (kitchen kits) as well as water filtration systems to those impacted by Bopha.

Much of the food has already been distributed but the need will last for a long time. Convoy of Hope has children's feeding initiatives already established and will continue to meet needs as able going forward serving the people of the Philippines.

2012 Statistical summary for disaster responses

Churches/Organizations we partnered with – 120

International and domestic loads of supplies shipped- 105

International responses- 3

Domestic responses- 16

Volunteers- 3,231

Volunteer hours- 18,598

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
Faith-Based Organization Disaster Initiative Committee	January 18, 2013	Mike Pickerel

Phase III of the Governor's Faith Based Organizations Disaster Initiative (FABODI) is moving into Region E with three workshops to be held on the afternoon of February 4 in Jackson, MO and two separate workshops on the morning of February 5 in Kennett and that afternoon in Poplar Bluff. The agenda will again stress individual and family preparedness, continuity of operations planning (coop plan) and involving the faith community in an external ministry in mass care. Interested communities should contact the SEMA Area Coordinator staff to schedule a FABODI workshop.

The Faith Based Organizations Disaster Initiative Committee (FABODIC) is scheduled to meet in late February.

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
SEMA	January 18, 2013	Dante Gliniecki

Plans are being updated for the SEOC for human services and new plans are being written for Emergency Human Services (EHS) that aligns them with the ISC structure. As of now both of these plans are in draft form but the anticipated completion date is sometime during this quarter.

This new structure will inform the design of EHS components of the new WebEOC software package currently being implemented for the SEOC.

Those who are interested knowing what the planners are doing in total may contact Mike Pickerel at mike.pickerel@sema.dps.mo.us for a list of all duties and responsibilities.

Below is a chart of committees supported by SEMA staff for the Partnership and MoVOAD

Partnership Committees and SEMA Point of Contact	
Access and Functional Needs (AFN)	Mike Pickerel
Case Management	Rebecca Estes
Citizen Corps	Rebecca
Emergency Support Function (ESF) 14	Rebecca
Faith based Organization Disaster Initiative (FABODI)	Mike
Legal Help in Disasters	Dante Gliniecki
Legislation (LegCom)	Mike and Dante
Partnership Executive	Dante
Outreach	Rebecca
Partnership	Dante
Spiritual and Emotional Care (SECC)	Rebecca and Dante

MO VOAD Committees and SEMA Point of Contact	
Animals in Disaster Planning Action Committee (ADPAC)	Dante
State Mass Care Committee (STAMACC)	Mike
Donations & Volunteer Coordination Team (DVCT)	Mike
Legislation (LegCom)	Mike and Dante
Training	Dante
Community Organizations Active in a Disaster/Long Term Recovery Committee (COAD/LTRC)	Mike
MERC	Dante
MO Voluntary Organizations Active in Disaster -MOVOAD	Dante
MO VOAD Executive	Dante
MO VOAD Membership (?)	Dante and Diane Horn

Governor's Faith-Based and Community Service Partnership for Disaster Recovery

Agency—Committee—Subcommittee—Task Group Report Form

Reporting Organization Name	Date	Submitted by
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State Mass Care Committee	January 18, 2013	Corrine Beakley
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The State Mass Care Committee (STAMMAC) met on December 18, 2012.

Deb Hendricks gave an update on the Access and Functional Needs Committee (AFNC). She shared that the Committee is moving forward on several projects. Kam Kennedy is finalizing the roadmap for Missouri AFNC activities. Mike Pickerel is taking the lead on working on a template access and functional needs (AFN) appendix for local Emergency Management Directors. Pat Chambers from the Centers for Independent Living Centers is working to begin rolling out general AFN orientation training to local Independent Living Centers. Pat will also provide direct support to the final development of the Functional Assessment Support Team Training Course. Melissa Friel announced that the Department of Health and Senior Services has a Project Specialist assigned to Access and Functional Needs - Aren Koenig. Aren will work on both Access and Functional Needs and Children and Youth in Disasters. Deb also shared that a meeting was set for January 16, 2013, at the Governor's Office Building with stakeholders to talk about Children and Youth in Disasters. The initial meeting was planned to be a combination of information gathering and a discussion of gaps and duplication. It will be a start to look at current plans that are in existence and how to move forward in Missouri. Deb shared that Jenny Wiley and Joan Keenan from DMH and Paula Nickelson from DHSS are involved in leading the effort. Melissa talked about how children and pediatrics are currently a priority at the federal level. A discussion followed about Friday's tragedy at Sandy Hook/Newtown and how such a tragedy would and could be handled in Missouri.

Dante Gliniecki led a discussion about Storm Sandy. Greg Gaines shared that the Red Cross set up a Fusion Center. They served as professional middle men. They received requests from several sources and then got them to the appropriate source to get them answered without red tape. Overall, they didn't get along, "work with" government and local partner agencies, as we are used to in Missouri. Greg was never actually in the field but worked at Red Cross National Headquarters. JoAnn said she would echo what Greg said about partnership. She found out within just a few days that it was a directive relationship between state and county government agencies and NGOs, rather than collaborative relationships. It was stressful and intensive. When the southwest Missouri incident support team (IST) came into Nassau County on Long Island, NY, it became easier. At the large shelter there (the peak midnight shelter count was 1,050 individuals) trying to get collaborative help was very difficult. JoAnn found that trying to get NY Department of Social Services (DSS) staff to work there with pre-existing DSS clients was very difficult – just trying to get them to have one DSS caseworker sit there was hard. She found trying to get Department of Health to work with Red Cross just didn't happen. Ken Cope shared that he worked with local community volunteers or spontaneous volunteers as part of a revamped Red Cross spontaneous volunteer management system. They had a lot of input in the design of the system, and a lot of chaos.

Locally, they would try to integrate spontaneous volunteers into Red Cross activities. They had a phone line open for receiving volunteers. They had a phone center calling people back, then folks would come in for 3 hour training segments, Ken would then work to place them. Ken said they had many more volunteers than they needed. This was a new Red Cross model -- to use local volunteers rather than using folks from other states that had been trained and bringing them into the affected area at greater expense. It was chaotic but Ken said the New Jersey people were wonderful. JJ Travis handled training of all spontaneous volunteers who were utilized in shelters and bulk distribution shelters. JJ was the shelter operations center director (first she was the deputy) – she was responsible for all shelters for Red Cross in the state of New York. At one point there were 230 Red Cross shelters in New York. There were Red Cross shelters and then there were also New York City shelters run by paid government employees. They were not run by Red Cross guidelines. The Sunday night of November 4th JJ was told (without notice) that she needed 10 teams to go into New York City shelters as advisors and to serve food. JJ said she learned a lot – she felt government was very directive rather than acting as part of a partnership. In the New York City shelters, folks had their dogs or pets right next to them. JJ said New York used mostly schools, they didn't use churches.

On more than one instance, they would have a principal come in and say the shelter had to be closed the next day so they would beg for more time. JoAnn said that on Long Island the shelter plan relies on schools. Susamma Seeley shared that the schools were NY City's choice as the Department of Education is the lead for Sheltering. Aren Koenig shared that Jennifer Tarwater of Greater Kansas City Red Cross spoke at the Kansas City Access and Functional Needs Committee about dietary needs being a concern. She also spoke about a shelter being closed due to bedbugs. She said Red Cross is working to making Universal Cots the standard due to widespread obesity. JJ added that Children's Disaster Services and Save the Children worked in the large shelters. Child care when done effectively made for a calmer and better atmosphere at the shelters. Karla Long said that a few of the state/county selected facilities just weren't appropriate at all. There were no rules or structure – the doors were basically opened and people were told - you all go live there – later they asked Red Cross to run it dormitory style with normal Red Cross structure and supervision. It was difficult 10 days later to begin structure in the shelters. The shelters didn't have access and functional needs implemented. Karla did say that in New Jersey the County Department of Social Services employees were wonderful and came to the shelters every day helping people. Dante said numerous FEMA staff were needed to run the Mass Care operation at the Albany NY State Office of Emergency Management's State Emergency Operations Center. There was some discussion about current status of planning for Access and Functional Needs in Missouri. Susamma Seeley (former chair of NY City VOAD) shared that it was difficult for her because so much of the NY City VOAD planning fell through. JJ added that for her it was one of the most amazing experiences for her and she learned a lot. Dante summarized that overarching thoughts are that we need to stick with our planning, determine if we have the capacity to do the sheltering we need to do, continue our work on access and functional needs, learn from Storm Sandy work on spontaneous volunteers, learn from Storm Sandy work on volunteer donations management, the importance of state-volunteer organization collaboration and the use of social media. Aren talked about a need to speak with government leaders in advance about donations management. Mike Pickerel spoke about Missouri's impact at Sandy. He stated that word quickly got out that if you needed something done you needed to find someone from Missouri, whether that was Red Cross, donations management, MU Extension, Catholic Charities or Ryan Nicholls' IST from Springfield. Phillip Iman did casework for Red Cross and spoke about the need for identification of community leaders.

Quinn Gardner gave an update on WEB EOC. Any named positions for the EOC Mass Care Org Chart need to be submitted by December 21st. They are getting additional design documents back. Susamma of MO VOAD and the SEMA EHS staff are working on this project. All results will be shared for feedback.

Mark Kitchens from FEMA spoke about plans for National Preparedness Day which has been set for Thursday, October 17, 2013. They will be working with Red Cross, CERT, Citizen Corps programs and Citizen Corps Councils, MO VOAD, the Governor's Faith Based and Community Services Partnership for Disaster Recovery, the Faith-Based Organization Disaster Initiative, schools, etc. A website will be set up for partners to register events to highlight the day. More information will follow as plans develop.

Sabrina Paul from FEMA shared the following update by email regarding the New Madrid Seismic Zone Earthquake Evacuation and Mass Care Planning – The sheltering information and procedures have been removed from the Evacuation Assembly Site (EAS) Guide and the Emergency Respite Site Guide. The Reception Center Processing (RCP) Guide Outline is completed. Randy Erb, also from FEMA Planning, has been assigned to assist with developing the guide. Sabrina will be returning to the office on January 2 and finishing the guide is at the top of her priority list. Sabrina will also be working to see if we can incorporate any of the patient movement and tracking processes into all the guides.

Dante and Mike talked about EOC Org Charts that they have prepared and distributed. Dante talked about a need to populate the WEB EOC (the new SEOC management software) with positions for the State Emergency Management Agency (SEMA) Emergency Operations Center (EOC). Dante talked about a change needing to be made in the Human Services Branch which is composed of ESF 6, 8, 11, 14 and 17 to improve the structure, staffing resources and overall effectiveness. Dante and Mike have prepared and distributed three organization charts for review. Susamma described the agency liaison staff structure of the command staff chart which includes state agencies, MO VOAD agencies, Partnership agencies and Federal agencies. The chart is composed of task forces such as sheltering task forces and feeding task forces.

JoAnn Woody reported that Red Cross is working on the final release of three sheltering courses. Dante reported that with Aren Koenig on board and Centers for Independent Living working on training, the curriculum for FAST training is on track to be finalized. The next meeting date will be Thursday, February 28, 2013.