2023 SHOW-ME PARTNERSHIP SYMPOSIUM

Location: Stoney Creek Hotel & Conference Center Columbia,

Missouri

April 3, 2023 Pre-Conference

Dates: April 4th & April 5th 2023

Exhibitors April 4th 5:00-6:00



Internal Strength for External Impact

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Pre-Registration Check In





Antler's

April 3rd 2:30 p.m. – 5:00 p.m.

April 4th		
8:00 a.m10:00 a.m.	Registration Check In	Antler's
10:00 a.m10:30 a.m.	Welcome & Opening	Salon A
10:30 a.m11:30 a.m.	Building Sustainability & Thriving Through Today's Challenges: Keynote- Chief Jim Silvernail	Salon A
11:30 a.m12:45 p.m.	Lunch - Sponsored By MO Community Service Commission	Salon C
1:00 p.m. – 1:45 p.m.	National Incident Response: What To Expect on Federal Deployments	Salon A
	Amtrak Train Derailment, Mendon, MO Incident Response Review	Columbia
	Spring Disaster Preparedness & Vulnerable Population Weather Alert Notification	Lewis & Clark
	Community Development Disaster Housing Recovery	Pines
1:45 p.m2:00 p.m.	Break and Exhibitor Time - Sponsored By Catholic Charities of St. Louis	
2:00 p.m2:45 p.m.	Re-engaging CERT Volunteers	Columbia
	Community Preparedness: Integrating the Needs of Children	Pines
	Spring Disaster Preparedness & Vulnerable Population Weather Alert Notification	Lewis & Clark
	National Incident Response: What to Expect on Federal Deployments	Salon A
2:45 p.m3:00 p.m.	Break and Exhibitor Time - Sponsored By DCI & FirstNet	
3:00 p.m 3:45 p.m.	Re-engaging CERT Volunteers	Columbia
	Community Preparedness: Integrating the Needs of Children	Pines
	National Weather Service Spring Disaster Preparedness &	Lewis & Clark
	Vulnerable Population Weather Alert Notification	
	Private Integration Into Emergency Disasters	Salon C
	Medical Preparedness for Older and Vulnerable Populations	Salon B
4:00 p.m 6:30 p.m.	Exhibitor Time – Cash Bar with Hors D' Oeuvres Sponsored By MO CERT Association	Antler's

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Columbia, Missouri

Dates: April 4th & April 5th 2023









April 5th

April 5 ···		
7:00 a.m-7:45 a.m.	Breakfast/Social – Sponsored By Missouri CERT Association	Front Lobby
8:00 a.m8:45 a.m.	Behavioral Health & Well Being of First Responders & Disaster Volunteers	Salon C
	Meeting the Needs of Those With Access & Functional Needs	Columbia
	Incident Support Team Functions and Request Process	Lewis & Clark
	Build A Volunteer Program & They Will Come; Make It Great & They Will Stay –Virtual Speaker	Pines
8:45 a.m9:00 a.m.	Break and Exhibitor Time - Sponsored By Hy-Vee Disaster Response	
9:00 a.m9:45 a.m.	Behavioral Health & Well Being of First Responders & Disaster Volunteers	Salon C
	Meeting the Needs of Those With Access & Functional Needs	Columbia
	Incident Support Team Functions and Request Process	Lewis & Clark
	Build A Volunteer Program & They Will Come; Make It Great & They Will Stay – Virtual Speaker	Pines
9:45 a.m10:00 a.m.	Break and Exhibitor Time	
10:00 a.m10:45 a.m.	Coach Without A Whistle:	Salon A
	Keynote Speaker Tracy Gray	
10:50 a.m11:50 a.m.	2019-2023 Years In Review: Melissa Friel	Salon A
12:00 p.m12:30 p.m.	Volunteer Recognition Awards & Closing	Salon A

2023 Show-Me Partnership Volunteer Symposium Breakout Speakers Line Up

April 4th 2023

1. **1:00-1:45**

- Doug Westhoff: National Incident Responses: What to Expect on Federal Deployments
- Eric McKenzie: Amtrak Train Derailment, Mendon, MO Incident Response Review
- Steve Runnels: Spring Disaster Preparedness and Vulnerable Population Weather Alert Education
- Debbie Feedback: Community Development Disaster Housing Recovery

II. 2:00-2:45

- Jennifer Tarwater: Re-engaging Community Emergency Response Team (CERT) Volunteers
- De'An Bass: Community Preparedness: Integrating the Needs of Children
- Doug Westhoff: National Incident Responses: What to Expect on Federal Deployments
- Steve Runnels: Spring Disaster Preparedness and Vulnerable Population Weather Alert Education

III. 3:00-3:45

- Jennifer Tarwater: Re-engaging CERT Volunteers
- De'An Bass: Community Preparedness: Integrating the Needs of Children
- Steve Runnels: Spring Disaster Preparedness and Vulnerable Population Weather Alert Education
- Cole Bisgard: Private Integration Into Emergency Disaster Events
- Sharon White: Disaster Medical Preparedness for Older Adults and Vulnerable Populations

April 5th 2023

IV. 08:00-08:45

- Ben Bonner: Southwest Missouri Incident Support Team Functions and Request Process
- Sara Shirk: Behavioral Health & Well-Being of First Responders and Disaster Volunteers
- Vicky Davidson: Meeting the Needs of Those With Access & Functional Needs Following a Disaster
- Linda Botts: Build a Volunteer Program and They Will Come; Make it Great and They Will Stay

V. 09:00-09:45

- Ben Bonner: Southwest Missouri Incident Support Team Functions and Request Process
- Sara Shirk: Behavioral Health & Well-Being Of First Responders and Disaster Volunteers
- Vicky Davidson: Meeting the Needs of Those With Access & Functional Needs Following a Disaster
- Linda Botts: Build A Volunteer Program and They Will Come; Make it Great and They Will Stay

2023 Show-Me Partnership Volunteer Symposium

Keynote Speaker

April 4, 2023

Building Sustainability and Thriving Through Today's Challenges Keynote Speaker: Fire Chief Jim Silvernail

Jim Silvernail Fire Chief of the Kirkwood and Glendale Fire Departments of St. Louis County, MO, is a graduate of the National Fire Academy Emergency Field Officer Program and is internationally accredited as a "Chief Fire Officer" (CPSE). He is the author of Suburban Fire Tactics (Fire Engineering Books and Videos, 2013) and the co-author of Suburban Fire Tactics from the Right Seat video (Fire Engineering Books and Videos, 2016). Jim has over 25 years of experience in Fire Service, serving previously as the lead instructor at the St. Louis County Fire Academy, specializing in truck company operations. In addition to Suburban Fire Tactics, Jim has written numerous articles for Fire Engineering magazine, serving as an advisory board member for both Fire Engineering Magazine and Fire Department Instructors Conference (FDIC). He is a workshop instructor at FDIC (2011-2023) and presents at various regional conferences. He served on the board of the International Association of Fire Service Instructors (ISFSI) and has also as a member of Missouri Task Force-1 (a FEMA Urban Search & Rescue Team), serving as the Planning Team Manager. Chief Silvernail is currently the 1st Vice President of the Missouri Valley Division of IAFC (slated for Presidency in 2023) and is a member of the St. Louis County Fire Standards Commission. Chief Silvernail's formal education includes, an AAS in Fire Protection Technology from St. Louis Community College, a BA in Business Administration from Truman State University, and an MS in Human Resource Management from Lindenwood University. Chief Silvernail has been awarded two unit citations for rescues conducted during emergency operations, honored with the Century Award from the St. Louis County Fire Academy, and was the honoree of the 87th recruit class of the St. Louis County Fire Academy.

Building Sustainability and Thriving Through Today's Challenges

How do organizations survive and thrive with the demands of satisfying the first responder needs and growth? Without motivated, competent members, we will not be able to sustain the continuity of operations and meet our identified objectives of serving the public. The post COVID climate has revealed an elevated importance in attracting, maintaining, and rewarding our greatest resource, the human resource. Our members need job satisfaction that far exceeds financial reward. We must explore our internal strengths and find opportunities that fulfill the expectations of the people that deliver our mission; making an impact and providing essential value to our communities.

2023 Show-Me Partnership Volunteer Symposium

Keynote Speaker

April 5, 2023

Coach Without a Whistle

Keynote Speaker: Tracy Gray, Conference and Program Specialist

Tracy started as a volunteer firefighter in 1990. He was hired full-time in 1993 with the Fulton Fire Department. Tracy left Fulton Fire Department in 2002 to work for the Columbia Fire Department. Tracy retired from the Columbia Fire Department in 2022. At the time of his retirement, he held the rank of Captain. During his time at Columbia Fire Department, he was the Honor Guard Commander, Incident Safety Office, PIO, Hazmat Technician and assisted with Basic Recruit Schools.

Tracy currently works for the University of Missouri Fire and Rescue Training Institute in charge of Conferences and Special Programs. Tracy manages three statewide conferences: Winter Fire School, Summer Fire School and the Instructor Conference. The conferences bring in over 2,700 students from 27 states.

Tracy serves as the Honor Guard Commander for the Fire Fighters Memorial Foundation of Missouri, located in Kingdom City, Missouri. Each year the Honor Guard honors the Missouri Firefighters that died in the line of duty. Additional duties include serving as the Planning Chief for the National Fallen Firefighters Foundation. The National Fallen Firefighters Memorial Weekend is held in Emmitsburg, MD. National Fallen Firefighters Foundation mission is to honor America's fallen fire heroes; support their families, colleagues, and organizations; and to work to reduce preventable firefighter death and injury.



National Incident Responses, What to Expect On Federal Deployments Doug Westhoff, MO Task Force One Leader

Doug Westhoff is a fourth-generation fire service chief officer who began his career in 1976 with the Boone County Fire Protection District in central Missouri. He became a paramedic in 1983 through the University of Missouri, working initially as a staff medic and ultimately managing Boone Hospital's ALS Ambulance Service for 10 years. His fire service career includes progression through the volunteer and career ranks from the station level as a volunteer firefighter, lieutenant, and captain/station manager, through career positions as a division chief, special operations/bureau chief, assistant chief and currently serving as the deputy fire chief. Chief Westhoff is an original member of Missouri Task Force 1, he was initially trained as a rescue specialist and then medical specialist, promoted to rescue team manager, safety officer and is currently serving as a Task Force Leader. His more than two dozen Task Force deployments including; New York on 9/11, two tours responding to Hurricane Katrina as well as deployments to Puerto Rico and Hawaii. Westhoff also served as the Operations Section Chief (OSC) with FEMA's Red Incident Support Team responding to tornadoes in Moore, OK. (EF 5), Little Rock, AR., Hurricanes Florence and Michael as well as a variety of other federal disaster responses.

Amtrak Train Derailment Mendon, MO Incident Response Review Eric McKenzie. Superintendent Chariton County Ambulance District

Eric McKenzie is the Superintendent for Chariton County Ambulance District and Flight Paramedic for MU Air Medical Services/Air Evac Life Team. Eric has been a Paramedic for 13 years and Flight Paramedic for five years. He worked seven years as a Firefighter/Paramedic for the Chillicothe Fire Department and nine years as a Dispatcher for Chariton County Enhanced-911. He also served as Emergency Management Director for Chariton County for nine years where he participated in multiple full scale exercises and real events serving as Unified Command during the Great Flood of 2019 in which more than 100 residences were damaged in the county. He helped coordinate the Amtrak Train derailment response and was the Operations Section Chief at the Casualty Collection Point outside of Mendon, MO where more than 260 passengers were involved.



Disaster Medical Preparedness for Older and Vulnerable Adult Population Sharon White

Sharon White-Lewis is a PhD prepared nurse with a research area of disaster education, response, and preparedness. Dr. White-Lewis has experience with immersive disaster education and was the MRCKC unit leader for the COVID pandemic. Recently Dr. White-Lewis traveled to Romania to teach disaster preparedness to the Romanians who are receiving Ukrainian refugees. She has presented findings internationally and will be speaking at the upcoming NACCHO conference in Atlanta. With several disaster publications and grant submissions, she is now focusing on older adults and their specific needs during emergency events.

National Weather Service Spring Disaster Preparedness & Vulnerable Population Weather Alert Responder Education

Steve Runnels, Warning Coordination Meteorologist

Steve Runnels is the Warning Coordination Meteorologist with the National Weather Service in Springfield, MO. Since 1995, he has served as the primary liaison between the National Weather Service in Springfield and state and local governments, NGOs, media, businesses, schools, and emergency management communities. He actively promotes weather preparedness across a 37 county area in southeast Kansas and southwest Missouri. The mission of the NWS is to provide weather, water and climate data, forecasts, warnings, and impact-based decision support services for the protection of life and property and enhancement of the national economy. The NWS has enhanced goals to better understand and respond to the needs of vulnerable populations, including those within the Springfield area with limited English proficiency, homelessness and other financial challenges, the elderly or have disabilities, as well as travelers and others recreating in the Ozarks. Prior to his arrival in Springfield in 1995, Steve graduated with a Bachelor of Science degree from Central Michigan University in 1987 and served at the NWS offices in Evansville, IN and Pleasant Hill/KC, MO.

Re-engagement of Volunteers Community Emergency Response Team Jennifer Tarwater, Regional Preparedness Liaison FEMA Region 7

Jennifer Tarwater currently serves as the Regional Preparedness Liaison for FEMA Region VII. Jennifer has worked more than 15 years in the field of emergency management working with nonprofit, private sector, tribal nations, and governmental agencies. Both during her time as Emergency Services Director for the American Red Cross and Community Preparedness Coordinator with Wisconsin Emergency Management, Jennifer fostered and nurtured relationships with whole community stakeholders on disaster preparedness and response initiatives. While deployed to the Colorado wildfires, Tennessee and Missouri floods, and Super Storm Sandy, she worked with local, state, federal, and tribal agencies on response coordination and long-term recovery. As Resiliency Program Director for Safehope in Newton, KS, Jennifer provided trauma-informed services to survivors and community members impacted by the 2016 Hesston Excel mass shooting. She is passionate about helping communities enhance their resiliency skills to prepare for, respond to, and recover from disasters.

2023 Show-Me Partnership Volunteer Symposium Biographies

Private Integration Into Emergency Disaster Events Cole Bisgard Hy-Vee Business Continuity & Disaster Recovery Administrator

Cole Bisgard is the Assistant Director of Business Continuity and Disaster Relief for Hy-Vee, Inc. an employee-owned corporation operating more than 285 retail stores across eight Midwestern states with sales of nearly \$13 billion annually. In this role, Cole oversees the Hy-Vee Disaster Relief fleet, which includes more than 25 vehicles that can be deployed across the U.S. to help people and communities in need. With nearly 15 years of operational experience, Cole is a trusted leader that helps the organization navigate and respond to adverse events. In the past 14 months alone, Cole has led the Hy-Vee Disaster Relief team to respond to floods, train derailments, hurricane devastation and more across the U.S. and helped provide more than one million bottles of water and serve thousands of hot meals to impacted residents and first responders. Cole has a passion for helping others and leads the company's response efforts as it strives to make lives easier, healthier and happier.

Community Preparedness: Integrating the Needs of Children De'an Bass Voluntary Agency Liaison FEMA Region 7

De'an Bass, FEMA Region 7 Voluntary Agency Liaison, began her disaster recovery career in 2005 following Hurricane Katrina. During the last 17 years, De'an has supported recovery efforts and held leadership positions in nearly two dozen disasters across seven regions, typically on longer deployments. Her recovery experience includes Hazard Mitigation, Public Assistance, and National Disaster Recovery Framework/Community Planning & Capacity Building operations at local, state, and federal levels. De'an has helped state and local governments, organizations, and community groups build recovery core capabilities through recovery/resilience framework development, trainings, partner building, stakeholder engagement, recovery/resilience planning, and coordinated implementation. She also regularly trained, coached, and mentored FEMA and other staff. Before joining FEMA, De'an practiced law in Tennessee, mediated hundreds of disputes, consulted with nonprofits, and provided professional training. She holds a Bachelor of Arts in Psychology from Emory University, a Doctor of Jurisprudence from University of Tennessee College of Law, and a Master of Dispute Resolution from Pepperdine School of Law's Straus Institute for Dispute Resolution.



Community Development Disaster Housing Recovery Debbie Feedback, Chief Development Officer, CDBG Program, Missouri Dept. of Economic Development

Background in economic development and city administration. Currently oversee the project development team of the community development block program, which includes environmental review. Debbie has a degree in public administration and a master's degree in business administration.

Southwest Incident Support Team Functions of Incident Support Team *Ben Bonner Team Commander*

Ben Bonner serves as the Division Chief of Operations and Assistant Emergency Management Director for the City of Branson Fire & Rescue Department. The fire department employs 48 full-time personnel operating out of three fire stations responding to 5,900 fire-rescue incidents in 2022.

Division Chief Bonner was raised near Reeds Spring, Missouri where he entered the fire service as a high school cadet with the Southern Stone County Fire Protection District nearly 25 years ago. Since joining Branson Fire-Rescue as a Firefighter, he has been promoted through the ranks of Engineer and Captain to his current position of Division Chief.

Division Chief Bonner has a passion for teaching, mentoring and actively using the National Incident Management System (NIMS). He enjoys every opportunity to exercise the NIMS process through coordinating emergency management partners at special events including the city's annual Adoration Parade and Veteran's Day Parade that draws thousands of spectators each year. Bonner also serves the Southwest Missouri Incident Support Team (SW MO IST) Commander. The SW MO IST is an All-Hazards Type III Incident Support Team designed to support local agencies or jurisdictions by providing highly trained personnel who are experienced in implementing NIMS ICS in the management of complex and expanding incidents. One of Bonner's most notable deployments was to the island of Hawaii to support the incident management of the volcano Kilauea eruption in 2018. He also served as the Planning Section Chief for the Missouri Disaster Medical Assistance Team (DMAT) during the State's response to the COVID-19 pandemic.

Division Chief Bonner continues to live in Stone County and is married to his wife Carolyn along with their two children, Courtney and Justin.



Behavioral Health & Wellbeing of First Responders and Disaster VolunteersSara Shirk, FEMA Region 7 Field Recovery Coordinator

Sara Shirk works for the federal Department of Health and Human Services (HHS) Administration for Strategic Preparedness and Response (ASPR) Division of Community Mitigation and Recovery (DCMR) as the Region 7 (Iowa, Kansas, Missouri, Nebraska and nine Federally Recognized Sovereign Tribes) Recovery Coordinator. She also serves as the Health and Social Services Recovery Support Function (HSS RSF) Coordinator during disaster recovery operations. In her role as Recovery Coordinator, Ms. Shirk has worked to develop a regional strategy for equitable long-term recovery efforts for state, local, and tribal nations; partnered with Division of Community & Recovery colleagues to develop a resource and operational guide for Recovery Coordinators to address the needs of children and youth during disaster recovery operations. Ms. Shirk is co-leading a federal inter-agency workgroup focused on identifying the post-disaster environmental health needs of children and developing interventions to address those needs; she also supports and deploys for long-term recovery mission assignments.

Prior to joining ASPR, Ms. Shirk held several positions in behavioral health and in emergency management. She worked as a caseworker for organizations that serve individuals experiencing behavioral health needs and individuals with disabilities. She also worked at the Denver Office of Emergency Management in preparedness activities and as a CERT trainer teaching Disaster Psychology. Additionally, Ms. Shirk worked at the Mid-America Regional Council (MARC) as an Emergency Services Planner, serving the bi-state Kansas City metropolitan area.. In this position, she led the collaborative development of committees focusing on the needs of at-risk populations and directed program activities to coordinate community planning and increase community resiliency.

Ms. Shirk received her Master of Social Work (MSW) degree from the University of Denver with an emphasis on Organizational Leadership and Policy Practice.



Meeting the Needs of Those with Access & Functional Needs Post Disaster Vicky Davidson. Executive Director

Vicky Davidson is the Executive Director of the Missouri Developmental Disabilities Council with over 35 years of experience working toward statewide systems change and policy development that impacts individuals with developmental disabilities, their families, and serving as a strong advocate for people with disabilities. Following Hurricane Katrina, Vicky became active in the emergency management arena with a focus on working with individuals with disabilities, their families and providers of services. She managed the Missouri Department of Health and Senior Service's Emergency Response Center for several years where she gained experience responding to the H1N1 pandemic, ice storms, flooding, tornadoes and public health emergencies. Vicky's passion is providing people with disabilities the tools they need for preparedness and recovery from disasters. She serves as Chairman of Missouri's Access and Functional Needs Committee and is a voting member of the National Advisory Council for Individuals with Disabilities in Disasters. Vicky also serves as the Chairman on the Board of Directors for Missouri Protection and Advocacy Services. She is a parent and family member of individuals with disabilities who enjoys spending time with her daughter, hiking, biking and nature photography.

Build a Volunteer Program and They Will Come; Make it Great and They Will Stay *Linda Botts, Medical Reserve Corps Regional Liaison Region 7*

Linda Botts started her career in emergency management with the American Red Cross as an AmeriCorps volunteer in 2003 helping individuals and organizations become better prepared for emergencies and disasters. She then became involved with Citizen Corps, coordinating both the Community Emergency Response Team (CERT) and the Medical Reserve Corps (MRC) for two different multi-county units in Wisconsin. This position also fulfilled a required internship needed to complete her Bachelor's in Social Science. In 2011 she moved to Virginia to explore a growing interest in public health and began coordinating the Norfolk MRC unit with the Virginia Department of Health as she completed her Master's in Public Health. Understanding the symbiotic relationship between emergency management and public health, Linda worked closely with her local emergency management agency and eventually took a position there as an emergency planner, with a focus on support for ESF-6 and ESF-8. From there, Linda transitioned to a newly created position with the Virginia Beach Department of Human Services as the Emergency Coordinator, handling planning for emergency sheltering, family assistance centers, and staff health and safety. With her experience in sheltering, Linda moved into the State Shelter Coordinator position with the Virginia Department of Social Services in 2020 to focus solely on state-managed emergency shelter planning. Covering the MRC State Coordinator position in 2020 rekindled her interest for MRC, and in 2022 she became a contractor for HHS assigned to Region VII as the MRC Regional Liaison.

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